INTERCITY

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit **intercitytransit.com**

December 2018

Holiday Service Reminders

We will be closed on Christmas Day, Tuesday, Dec. 25 and New Year's Day, Tuesday, Jan. 1. Local and Express bus service, Dial-A-Lift, and Village Vans will not operate. Customer Service and the business office will also be closed.

In addition to the holiday closures, service will end early on Christmas Eve, Monday, Dec. 24. Buses will operate on regular schedules New Year's Eve, Monday, Dec. 31, the day after Christmas, Wednesday, Dec. 26 and the day after New Year's Day, Wednesday, Jan. 2.

Visit **intercitytransit.com** for more information or contact Customer Service at 360-786-1881.

Thank You for Your Support of Intercity Transit Proposition 1



Intercity Transit Proposition 1 was approved by 65.64 percent. Thank you for your support!

Proposition 1 asked for voter approval on the Nov. 6, 2018 ballot to increase sales and use tax by four-tenths of 1 percent (0.4%), or 4 cents on a \$10 taxable purchase, to maintain, improve and expand public transportation services.

Because of you, we can preserve current services and begin improving and expanding service. For the full proposed implementation schedule visit **intercitytransit.com/ITprop1**.

Minor Schedule Adjustments: Effective December 16, 2018

Intercity Transit will be updating the Transit Guide, effective Dec. 16, 2018. The updated guide will include new service on some routes as well as minor schedule adjustments on two local routes to improve connections and better serve you.

Online schedules, affected bus stops and the Transit Guide are all being updated to reflect these changes. Here is a summary of what's changing on Dec. 16, 2018:

New service added:

- Route 12: A new early morning trip added on weekdays to arrive at the Olympia Transit Center at 6:25 a.m.
- **Route 13:** Service frequencies will be increased to every 30 minutes on Saturdays.
- Route 62A: Two new early morning trips added on weekdays beginning at 6:18 a.m.
- Route 62B: Two new early morning trips added on weekdays beginning at 6:30 a.m.

Schedule adjustments:

- **Route 62A:** Schedule timepoints on Martin Way from Carpenter to Walmart have been adjusted to reduce the amount of time spent at bus stops.
- **Route 68:** Departure times at the Lacey Transit Center and Capital Mall have been adjusted on weekdays to provide a more reliable transfer window at Tumwater Square.
- **Express Route 612:** All arriving and departing trips will now use Bay G at Tacoma Dome Station.

Pick up a copy of the new Transit Guide a few days prior to Dec. 16, 2018 at Customer Service. You can also view the changes ahead of time at intercitytransit.com/servicechanges.

Get Noticed this Season: "Be Safe. Be Seen."

The season's short, wet days make pedestrians and bicyclists less visible to drivers. To help you "Be Safe. Be Seen.", we are providing free reflective-safety lights this season on buses and at the Olympia Transit Center, while supplies last.

Your safety is our top priority. Reflective clothing and lights can help make you more visible.

For tips to ensure your safety visit **intercitytransit.com/besafe**.



Ride the Jingle Bus Find it on a Route Near You



Have you seen the bus with the big red bows and other festive

decorations in your neighborhood? The Jingle Bus operates on all of our local bus routes throughout the holiday season. The bus will travel on a different route each day through Friday, Dec. 28. The Jingle Bus offers riders free fare, candy canes and holiday cheer everywhere it goes.

The Jingle Bus has been an Intercity Transit tradition since the 1980s and is our way of thanking our riders during the holidays.

The Jingle Bus schedule is posted online. Plan ahead to see which route it will be on by visiting **intercitytransit.com/bus/jingle-bus**.

Dash Legislative Session Schedule Begins Jan. 14, 2019



During Legislative Session the free Dash shuttle will operate on its more frequent schedule starting Monday, Jan. 14.

The Dash operates in downtown Olympia weekdays,

every 12 minutes from 9 a.m. - 5 p.m. and every 15 minutes from 7 - 9 a.m. and 5 - 6 p.m.

You can also ride the Dash to shop, dine and play along Capitol Way!



Get Prepared for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely.

Get prepared for winter weather by becoming familiar with our standard snow detours online at <u>intercitytransit.com/bus/routes/snow-detours</u> or in the Transit Guide.

If roads are snowy or icy check for service information before you leave home.

In the event of winter weather, service information will be posted to:

- Our website at <u>intercitytransit.com/rider-alerts</u>.
- Facebook (@IntercityTransit).
- Twitter (@intercitytransi).
- Local radio stations.

You can also sign up to receive real-time rider alerts by text message or email. Sign up at: **intercitytransit.com/subscribe**.

For more information call Customer Service at 360-786-1881.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleIV@intercitytransit.com.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.