

# RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit [intercitytransit.com](http://intercitytransit.com)

November 2018

## Holiday Service Reminders

### November

We'll operate on regular schedules Veterans Day, Sunday, Nov. 11, 2018. We will be closed Thanksgiving Day, Thursday, Nov. 22, 2018. Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the holiday.

### December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Tuesday, Dec. 25, 2018.
- New Year's Day, Tuesday, Jan. 1, 2019.

Service ends early Christmas Eve, Monday, Dec. 24, 2018 but will operate on regular schedule New Year's Eve, Monday, Dec. 31, 2018. More information will be in the December issue of *Rider News* and on our website at [intercitytransit.com](http://intercitytransit.com).

## "Be Safe. Be Seen." this Season



With daylight savings time ending this month, many of us travel when it's dark outside. Our drivers make extra efforts to watch for riders waiting at unlit bus stops, but we need your help!

To ensure you're noticed this season, "Be Safe. Be Seen.", pick up a free reflective light at

Customer Service at the Olympia Transit Center or on buses, while supplies last.

Here are some tips for safe travel this winter:

- **Wear bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.



- **Add some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. As long as the driver can see the reflector it'll be helpful!
- **Light yourself up.** Pick up an Intercity Transit reflective light, carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.



Remember these tips when you're riding the bus so you are sure to "Be Safe. Be Seen." this season.



## Get Prepared for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely.

Get prepared for winter weather by becoming familiar with our standard snow detours online at [intercitytransit.com/bus/routes/snow-detours](http://intercitytransit.com/bus/routes/snow-detours) or pages 94-97 of the Transit Guide.

You can also sign up to receive real-time rider alerts by text message or email. Sign up at: [intercitytransit.com/subscribe](http://intercitytransit.com/subscribe).

If roads are snowy or icy check for service information before you leave home.

In the event of winter weather, service information will be posted to:

- Our website at [intercitytransit.com/rider-alerts](http://intercitytransit.com/rider-alerts).
- Facebook (@IntercityTransit).
- Twitter (@intercitytransi).
- Local radio stations.

For more information call Customer Service at 360-786-1881.

## Ride the Jingle Bus this Season



The Intercity Transit Jingle Bus will be coming to a route near you later this month! The festively decorated Jingle Bus operates on all of our local bus routes throughout the holiday season. The bus will travel on a different route each day from Friday, Nov. 23 - Friday, Dec. 28. The Jingle Bus offers riders free fare, candy canes and holiday cheer everywhere it goes.

Riders will feel the spirit of the season as soon as they climb aboard; even the inside is decorated for the holidays! The Jingle Bus has been an Intercity Transit tradition since the 1980s and is our way of wishing the community "bus wishes" during the holidays and throughout the year.

Last year was the first time we provided the Jingle Bus schedule. Plan ahead to see which route it will be on by visiting [intercitytransit.com/bus/jingle-bus](http://intercitytransit.com/bus/jingle-bus).

## Come See Us in Holiday Parades



Join us at local family-friendly holiday events! The Jingle Bus will be in the Olympia Downtown Alliance's (ODA) Downtown for the Holidays Parade and we'll be in the Lacey Parade of Lights.

- **ODA Holiday Parade** - Sunday, Nov. 25, 3 p.m.  
Capitol Way proceeding to 7<sup>th</sup> St.
- **Lacey Parade of Lights** - Monday, Dec. 3, 6:30 p.m.  
Begins at the intersection of 7th Ave. SE & Sleater-Kinney Rd. SE.

## Play, Shop & Dine Local: We Can Get You There



Want to play, shop or dine during the holiday season? We can get you there without parking hassles!

While you're on the bus, you'll have extra time to check your shopping list, buy tickets or gifts online, plan your holiday gathering or just relax and enjoy the ride.

Not sure which route to take? Use our online Trip Planner at [intercitytransit.com/bus/trip-planner](http://intercitytransit.com/bus/trip-planner) or contact Customer Service at 360-786-1881.

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Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to [TitleIV@intercitytransit.com](mailto:TitleIV@intercitytransit.com).