

RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily**. A voice recording of Rider News can be accessed at **360-705-5851**.

September 2026

September Service Change Goes Into Effect Sept. 20

Our September service change has been pushed to Sept. 20. Information about the service change, including specific schedule and route details, is available at

intercitytransit.com/servicechanges.



These changes are based on data from riders and Operators, and are being made to help keep buses on time and improve connections within our system.

Transit Royale Available Now

Intercity Transit has partnered with the Transit app to provide all our riders with a free Royale subscription. All you need to do is open the app within our service area to claim your free upgrade. Transit offers more accurate bus tracking and real-time route information, easy-to-use route planning features, and features like detour notifications to make your commute easier than ever. With a free Royale upgrade, riders can view more trip options and plans, unlock new profile features, and receive the most up-to-date information at their fingertips.



For more information about the Transit app and our partnership, visit intercitytransit.com/transit-app.

Real-Time Signage Installation Underway at OTC

Each bay at the Olympia Transit Center now has a digital sign showing real-time departure information for routes that serve that bay. These signs will also show if there are service alerts affecting those routes.



In addition, there is an interactive kiosk in the transit center to allow customers to plan trips on the spot. In the Customer Service lobby, there will also be a digital sign showing all departures at all bays.

All digital signs are fitted with a push-to-talk button, allowing riders with low or no vision to hear the same real-time information.

This pilot project, funded in part by a Regional Mobility Grant from WSDOT's Public Transit Division, aims to improve customer access to real-time transit information and streamline communication between Intercity Transit and our customers.

Weekend Service on Labor Day

Intercity Transit's local and commuter bus service and Dial-A-Lift will operate weekend-level service on Labor Day, Monday, Sept. 7.

Customer Service at the Olympia Transit Center will be open from 7 a.m. to 6 p.m. Our administrative office and Village Vans will be closed in observance of the holiday.

Apply to Serve on the Community Advisory Committee

The Intercity Transit Authority (ITA) is seeking civic-minded individuals to serve on the Community Advisory Committee (CAC). This is a great opportunity to use your voice to provide feedback and help shape transit issues and policies that affect our community. Successful candidates are also eligible for a monthly stipend to support their participation.

The CAC is a 20-member advisory group that is passionate about transit. Nineteen members serve three-year terms, while youth positions serve one-year terms. To apply, you must live, work, or attend school in Thurston County.

As part of our commitment to diversity, equity, and inclusion, we are seeking representation from:

- Active-duty military and veterans.
- BIPOC.
- People living with disabilities.
- Fixed-income families.
- LGBTQ+ community.
- Seniors.
- Youth.
- Persons living in rural areas.

How to Apply

1. **Get an application:** Applications for the CAC are available online at bit.ly/4qLQXUB. You can also pick up a physical form at the Olympia Transit Center (205 Franklin St., Olympia) or the Intercity Transit's Administrative Office (510 Pattison St. SE, Olympia).
2. **Submit your application:** Complete the online form, email your completed application to acollins@intercitytransit.com, or mail your completed application via USPS to Intercity Transit Attn: CAC, PO Box 659, Olympia, WA 98507.
3. **Deadline:** Applications are due Friday, Oct. 2, 2026.
4. **Save the date:** Interviews are tentatively scheduled for Friday, Nov. 6, 2026 at the Olympia Transit Center. Please mark this date on your calendar if you are selected to participate in the interview process.

Walk N Roll Back to School

As summer comes to an end and students return to school, follow these tips to help keep our school zones safe for everyone:

- Be prepared for congestion when traveling through school zones and, if possible, adjust your route to avoid them.
- Slow down! The speed limit in school zones is 20 miles per hour.
- Slow as you approach crosswalks and intersections and stop for crossing pedestrians.
- Watch out for school crossing guards and obey their signals.
- Stop for school buses that are loading and unloading students.
- Be extra cautious around children, they are still learning how to be safe pedestrians and cyclists.

Visit trpc.org/937/Schools to view recommended walking routes around local schools and check out the Walk N Roll webpage to see if your school is hosting Walk N Roll to School events this year.

Week Without Driving

For nearly a third of people living in the United States, driving a car is not an option in their everyday life. Whether due to age, disability, financial constraints, or other factors, millions of people rely on walking, rolling, biking, or transit to get around. Week Without Driving was established so that those with the ability to drive can learn about the barriers and obstacles that nondrivers face. This challenge provides an opportunity for decision makers and community members to empathize with nondrivers and to answer the question, "What would change in your life if driving wasn't an option?"

Week Without Driving starts on Thursday, Oct. 1 and ends on Thursday, Oct. 8. We encourage you to take the pledge and substitute driving with other modes of transportation. For more information and to sign up, visit weekwithoutdriving.org.

