

RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily**. A voice recording of Rider News can be accessed at **360-705-5851**.

May 2026

Reminder: Service Change Goes Into Effect May 3

Our system redesign will go into effect on May 3. To help you prepare for these changes, schedules and maps are available online. You can now plan trips that will occur on or after May 3 using your favorite trip planning tool (e.g. Google Maps, Transit app, our [website trip planner](#)).

If you need additional assistance with trip planning, please contact our Customer Service team at 360-786-1881. And, if you need help learning the new system, our Travel Trainers are available by emailing traveltraining@intercitytransit.com or by calling 360-705-5879. Our Bus Buddy program offers one-on-one assistance for people who want a little extra help. Call the client intake line at 844-851-9380 to get started with a Bus Buddy. Like our bus service, these tools are available at no cost to you.

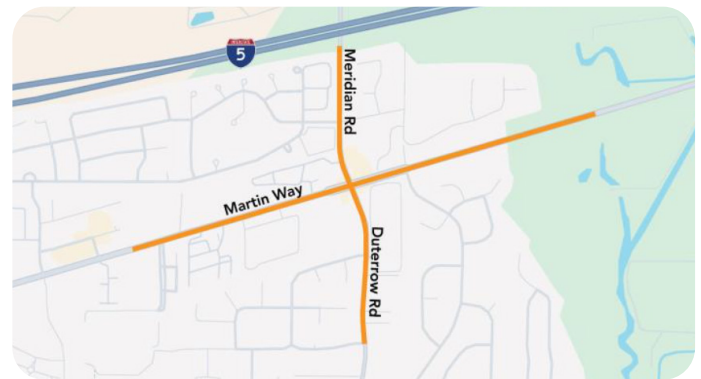
Over the coming weeks, our Facilities team will be working diligently to update signage and schedules at bus stops and transit centers across the system. If you notice that the schedule at your location has not yet been updated after the redesign, please refer to intercitytransit.com/routes or use your preferred trip planning tool for the most current details.

Thank you for your patience and understanding as we work to make your travel experience even better!

Memorial Day Service Reminder

Intercity Transit will operate on weekend schedules on Memorial Day, Monday, May 25. Customer Service at the Olympia Transit Center will be open from 7 a.m. to 6 p.m. Please call Customer Service at 360-786-1881 for questions or assistance planning your trip.

East Martin Gateway Project: Learn More and Take the Survey



The purpose of the East Martin Way Gateway Station Roundabout is to establish an integrated bus turnaround facility and station area at the intersection of east Martin Way and Meridian Road. The project will improve pedestrian safety, support Intercity Transit's operational needs, and serve current and future general purpose and freight traffic at this location. Martin Way connects some of the region's most ethnically, racially, and economically diverse neighborhoods to jobs, medical services, retail and recreation, park & ride facilities, and transit centers.

More information about this joint project between IT and Thurston County can be found on [our website](#). The project [Story Map](#) provides additional detail as well as a public survey.

Public Comment Invited on Annual Transportation Improvement Program (TIP)

Intercity Transit seeks comments from riders and the community on the proposed 2027-2030 Transportation Improvement Program (TIP), which is

a summary of planned projects that may include and use federal funding during the four-year period.

The public comment period began April 16, 2026, and ends May 20, 2026. A public hearing is scheduled for May 20, 2026, at 5:30 p.m. The public can attend the hearing in person at the administrative office of Intercity Transit, 510 Pattison Street SE in Olympia, by telephone or through Teams video conference.

In addition to providing comment on the May 20, 2026 public hearing, you may also submit comments by 12 p.m. May 20, 2026, by:

- **Mail:** P.O. Box 659, Olympia, WA 98507 – TIP Public Hearing
- **Email:** jgould@intercitytransit.com
- **Phone:** 360-705-5808

Further details about how to provide comment at the public hearing will be posted on our website at [intercitytransit.com](https://www.intercitytransit.com).

If you need special accommodation to participate in the public hearing, call 360-705-5808 at least three days prior to the meeting.

Review a draft copy of the 2027-2030 TIP online at [intercitytransit.com/sites/default/files/2023-04/Draft-IntercityTransit_2027-2030-TIP.pdf](https://www.intercitytransit.com/sites/default/files/2023-04/Draft-IntercityTransit_2027-2030-TIP.pdf).

All written comments must be received by 12 p.m. on Wednesday, May 20, 2026, to be considered by the Intercity Transit Authority.

Great Olympia Bike Rodeo



Join our Walk N Roll program on Saturday, June 6 from 10 a.m. to 1 p.m. at Garfield Elementary School for the annual Great Olympia Bike Rodeo!

This free all-ages community event includes bicycle safety checks, a skills course, a miniature street scape to practice traffic safety skills, and free bike helmets for children with a need (while supplies last).

Bike rodeos provide children opportunities to learn and practice bicycle handling skills in a fun, safe and encouraging atmosphere. The event is organized in partnership with Child Care Action Council's Safe Kids Thurston County program, the Olympia Police Department, and Target Zero. Bring your child's bicycle and helmet and come learn, play and celebrate the joy of bicycling!

Thurston County Bicycle Community Challenge, May 1-31



Hop on your bike during the 39th Annual Bicycle Community Challenge! This month-long event is free, fun, and open to people of all ages and abilities within Thurston County. Whether you're commuting, running errands or riding just for fun, bicycling is a great way to boost your health, cut down on car trips and enjoy the outdoors.

Intercity Transit's Bicycle Community Challenge (BCC) brings even more excitement to your rides! Join as an individual or as part of a team to stay motivated, connect with others, and win great prizes along the way.

Thurston County residents can create an account, log bike rides and find out more about the BCC and its events at bcc.intercitytransit.com.

Log your rides between May 1 through May 31 to be entered into regular prize drawings.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.