

Minutes
INTERCITY TRANSIT AUTHORITY
Regular Meeting
February 18, 2026

CALL TO ORDER

Chair Cox called the meeting of the Intercity Transit Authority to order on February 18, 2026, at 5:30 p.m. This was a hybrid meeting held at the Pattison Street facility.

Members Present: Chair and City of Lacey Councilmember Carolyn Cox; Vice Chair and Community Representative Sue Pierce; Thurston County Commissioner Carolina Mejia; Community Representative Wendy Goodwin; Labor Representative, Mark Neville; Community Representative Justin Belk; City of Tumwater Councilmember Kelly Von Holtz; and City of Yelm Councilmember Brian Hess; City of Olympia Councilmember Robert Vanderpool.

Staff Present: Emily Bergkamp; Pat Messmer; Jonathon Yee; Noelle Gordon; Brenden Houx; Jane Denicola; Jonathan Martin; Amanda Collins; Nicole Jones; Nathan Davis; Cameron Crass Ron Parker; Paul Kierzek; Katie Cunningham; Heather Stafford; Daniel Van Horn.

Others Present: Jeff Myers, Legal Counsel; Ty Flint, Community Advisory Committee.

PUBLIC COMMENT - None.

APPROVAL OF AGENDA

It was M/S/A by Von Holtz and Goodwin to approve the agenda as presented.

APPROVAL OF CONSENT AGENDA

A request was made to pull the minutes from the Consent Agenda for individual discussion based on a request from Mark Neville.

- A. Minutes - January 7, 2026, and January 21, 2026, Regular Meetings. - PULLED**
- B. Payroll January: \$6,731,329.80**
 - Warrant Numbers: 44546-44547; 44661-44663; 44785-44804 in the amount of \$51,381.92
 - ACH Payments: \$6,679,947.88
- C. Accounts Payable January: \$7,192,681.69**
 - Disbursed Warrants, Numbers: 44584-44554; 44555-44660; 44725-44784; and Voided Warrant Numbers 44179 & 43984 totaling \$7,169,850.77
 - ACH Payments: \$22,830.23

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 2 of 13

It was M/S/A by Goodwin and Von Holtz to approve the consent agenda as amended.

NEW BUSINESS

A. Digital E-Paper Real-Time Information Signage Contract. Jonathan Martin, Construction Projects Coordinator, presented a contract with Vector Electrical Group, LLC for installation of infrastructure and real-time signage at the Olympia Transit Center.

In 2023, Intercity Transit was awarded a WSDOT Regional Mobility Grant to deploy real-time information signage at Intercity Transit facilities, beginning with the Olympia Transit Center. The project has been implemented in multiple phases to support effective planning, procurement, and installation.

Work Completed to Date: In January 2024, the Authority authorized a contract with KPFF Consulting Engineers and their subconsultant, Concord, to complete system engineering, site evaluations, and technical specifications for the signage system.

On February 19, 2025, the Authority authorized the General Manager to execute a contract with Connectpoint, Inc. for the purchase of digital e-paper signs, enclosures, and related equipment. KPFF/Concord worked with Connectpoint to finalize designs, installation details, and construction documents, which are now complete. This work laid the groundwork for both the procurement of the signage and the upcoming construction and installation phase.

Current Status and Proposed Action: This agenda item seeks authorization to award a construction contract for the installation of supporting infrastructure and signage at the Olympia Transit Center. Work includes installation of underground conduits, foundations, electrical and communication infrastructure, mounting hardware, and sign enclosures, along with coordination with the sign vendor to ensure proper installation and system functionality.

Procurement advertised a Request for Bids on January 7, 2026, with a bid submission deadline of January 27, 2026. Transit received four (4) bids ranging from \$462,879.00 to \$739,382.78. Vector Electrical Group, LLC submitted the lowest responsive and responsible bid in the amount of \$462,879.00, which is 1.2% below the engineer's estimate of \$468,612.00.

Based on their experience and past performance, staff recommends awarding the construction contract to Vector Electrical Group, LLC in the amount of \$509,167, which includes a 10% contingency to address any unforeseen conditions during construction.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 3 of 13

It was M/S/A by Vanderpool and Von Holtz to authorize the General Manager to execute a contract with Vector Electrical Group, LLC, in the amount of \$509,167, including a 10% contingency.

Mark Neuville arrived.

- B. New Work Truck Purchase.** Noelle Gordon, Procurement and Project Management Coordinator, presented for purchase one Chevrolet Work Truck.

Intercity Transit is requesting authorization to purchase a new Chevrolet Silverado Work Truck from Bud Clary Chevrolet under Washington State Department of Enterprise Services (DES) Contract No. 28423. This acquisition will replace a work truck that has reached the end of its useful life.

As a member of the Washington State Purchasing Cooperative, Intercity Transit is eligible to procure vehicles through DES Contract 28423, which was awarded to Bud Clary Chevrolet via a competitive bidding process. Staff concur with the DES assessment regarding the fairness and reasonableness of the pricing offered by Bud Clary Chevrolet and their demonstrated ability to perform.

Based on our positive past experiences with Bud Clary dealerships, staff are confident that this vehicle will meet our agency's needs.

It was M/S/A by Goodwin and Von Holtz to authorize the General Manager, pursuant to Washington State Contract 28423, to purchase a Chevrolet Work Truck from Bud Clary Chevrolet in the amount of \$101,000 including sales tax.

APPROVAL OF MINUTES

Neuville raised a concern regarding his comments from the previous meeting (February 4) being omitted from the record. The Board clarified which minutes were currently up for approval. After cross-referencing dates, it was determined the minutes under review were for January 7, 2026, and January 21, 2026. It was noted the minutes for the February 4 meeting had not yet been finalized or presented for approval. Neuville acknowledged the clarification and withdrew his objection.

It was M/S/A by Goodwin and Pierce to approve the minutes from January 7, 2026, and January 21, 2026.

- C. Ambassador Program Update.** Deputy Director of Operations, Cameron Crass, views the Ambassador Pilot Program as a major success for both staff morale and passenger safety. Below is a detailed summary of his presentation.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 4 of 13

Program Overview & Origins

- **Purpose:** To create a safe, welcoming, and customer-friendly environment at transit centers and on coaches. Ambassadors serve as a visible support presence for passengers and operators.
- **The Team:** The program was spearheaded by Dena Withrow (Operations Director) and Cameron Crass. The initial working group included customer service managers, safety officers, and retired Operators with law enforcement backgrounds.
- **Staffing:** Currently consists of six Ambassadors (Lois Thomas, Cindy Young, Mario Torres, John Denicola, MK Bergen, and Annette Brock).

Training & Development - The ambassadors underwent rigorous multidisciplinary training, including:

- **Safety & Legal:** Transit conduct (RCW), Title VI, and Public Records.
- **Health & Crisis:** Narcan administration, First Aid, and Human Trafficking awareness.
- **Soft Skills:** Unconscious bias, Diversity, Equity & Inclusion (DEI), and de-escalation.
- **Specialized Coaching:** Training from de-escalation expert Jesus Villa Hermosa and Officer George Clark (OPD) on public engagement.

Operational Data & Strategy

- **Deployment:** Ambassadors work from 8 AM to 8 PM.
- **Target Routes:** Data-driven placement focusing on high-incident routes: 62A/B, 13, and 68.
- **Impact on Schools:** A heavy focus is placed on "School Release" times (especially Wednesdays). Having all six Ambassadors active during these windows has significantly calmed student behavior and reduced the need for supervisor intervention.
- **Key Stats (7-Month Period):**
 - 4,400+ passenger interactions.
 - 1,000+ behavioral issues addressed.
 - ~8,000 trips/segments ridden on Routes 62A/B.

Key "Wins" & Community Feedback - Crass highlighted several specific successes that illustrate the program's value:

- **Operator Support:** Drivers' report feeling a "sense of relief," noting that Ambassadors handle everything "behind the yellow line," allowing drivers to focus on the road.
- **Crisis Intervention:** Ambassadors have successfully de-escalated individuals in crisis, guided passengers to social services, and even facilitated reunions with missing family members.
- **Customer Experience:** Positive feedback from elderly passengers feeling safer downtown and regular passengers who enjoy interacting with the ambassadors.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 5 of 13

- **Small Gestures:** Mention of an ambassador (Wendy) who keeps lollipops in her bag to soothe children during stressful trips.

Future Initiatives

- **Expansion:** Crass expressed a goal to make the program full-time and permanent (target budget request for 2027).
- **Technology:** Plans to implement a QR code system in Operator breakrooms so drivers can instantly report recurring issues for ambassador follow-up.
- **2026 Service Change:** Ambassadors will play a critical role in guiding passengers through the major system changes coming in May 2026.
- **Youth Outreach:** In response to Board feedback, Crass expressed interest in exploring a "Youth Ambassador" peer program for high school and college-aged riders.

Several Board members noted that even when Ambassadors aren't in "heavy duty action," their presence (identifiable by their jackets) provides immediate psychological comfort to passengers on crowded buses. Crass highlighted that Ambassadors improve system efficiency by assisting passengers with mobility devices – clearing seating areas and folding up seats before the passenger boards – which helps buses stay on schedule.

The Board emphasized the program is successfully building "community goodwill," a benefit that is invaluable but difficult to quantify in a budget. Bergkamp noted that while the idea was proposed earlier, the Pilot Program was the right way to "kick the tires" and refine the concept. Joint Labor Management Leadership met monthly with the ATU to address Operator concerns. While drivers were initially protective of being "in charge of their ship," they have shifted to deeply appreciating the extra support for passenger engagement and de-escalation.

Ron Parker, OTC Supervisor, was recognized as the anchor of the program's daily operations. Crass and Bergkamp credited Parker with directly scheduling and mentoring the Ambassadors, performing life-saving actions, including Narcan deployments and CPR at the transit center, and maintaining deep, personal connections with passengers that help stabilize the downtown environment.

The Board concluded the program's greatest success is creating access. By helping passengers "regulate" their behavior and making others feel safe enough to ride, the ambassadors are ensuring the transit system remains accessible to everyone in the community.

Commissioner Mejia arrived.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 6 of 13

D. Reducing Frequency of ITA Monthly Meetings. Bergkamp proposed for consideration changing the frequency of Intercity Transit Authority Board (ITA) meetings from twice monthly to once a month.

There are recurring fluctuations in the number of business-related agenda items requiring board action or approval at regular meetings. This can lead to some regular twice-monthly meetings being shorter in duration.

Preparation for twice-monthly board meeting content and logistics takes a significant amount of staff time before, during, and after scheduled meetings. Non-action updates for programs like Dial-A-Lift, Village Vans, Vanpool and others have the flexibility to take place annually, reviewing data, achievements, and challenges from the previous year. Staff strives to provide program updates to the Community Advisory Committee (CAC) first to gather their feedback prior to presenting to the ITA. Scheduling these infrequent program updates for ITA meetings also depends on staff's availability and workload and can't always be added to ITA meeting agendas for more content.

Clerk of the Board Pat Messmer researched the frequency of transit board meetings among other Washington State agencies. Out of the 12 that responded to her request for information, 11, including Link, Valley, Jefferson, Clallam, Spokane, Grant, Island, C-Tran, Mason, Lewis County, and Pierce Transit, hold their board meetings once a month. Kitsap Transit was the only agency that responded with information they meet twice a month but is also unique in the fact they operate a service most do not - ferry service. Spokane and Pierce Transit are two of the largest systems in the state behind King County Metro, with the second and third highest number of passenger trips at over 11 and 6 million respectively, documented in the most recent [Washington State Department of Transportation 2024 Summary of Public Transportation](#).

Given the busy schedules of many ITA members, the increased demands for staff's time as Intercity Transit fulfills our long-range plan, and the flexibility of ITA Bylaws to schedule special meetings if unplanned or urgent agency needs arise requiring ITA approval, twice monthly meetings may no longer be the best use of everyone's time. This change may make once monthly meetings longer in duration, but likely more productive, and a better fit for ITA and staff work-life balance. Finance staff has requested maintaining the 3rd Wednesday of the month as the regular ITA meeting date which provides sufficient time to prepare monthly payroll and accounts payable consent agenda items requiring ITA approval.

If the Authority Board has interest in this adjustment to regular meeting frequency, the ITA Bylaws need to be amended to reflect this change, by resolution, in paragraph 5.1 where it currently specifies meeting twice per month. A once monthly schedule can become effective on a date to be

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 7 of 13

determined in 2026 after planned meeting agenda items intended for specific dates and/or requiring ITA approval have been completed.

The Board engaged in a detailed discussion regarding the shift from two monthly meetings to one monthly meeting. To balance the desire for fewer meetings with the need for flexibility, the Board agreed to the following:

- Board members are encouraged to keep the first Wednesday of the month as an informal "placeholder" on their calendars. If an urgent action item arises, a Special Meeting will be called for that first Wednesday.
- The Clerk will maintain her current routine of checking for agenda items. While legally only 24 hours' notice is required for special meetings, the Board requested as much lead time as possible (ideally by the Friday prior) to manage their schedules.
- Concern was raised regarding longer meetings resulting from consolidation potentially lasting until 9 p.m.
- Place action items and critical presentations at the beginning of the agenda to ensure a quorum is maintained for voting. Informational items will be moved to the end.
- For special meetings with limited agendas, Board members may utilize remote attendance to facilitate participation without travel.
- If a meeting runs excessively late, the Board may adjourn and continue the remaining items on a specific date (such as the first Wednesday of the next month).
- Leadership proposed an annual Board retreat (targeted for early summer) to handle non-urgent annual updates and long-term planning in a less formal environment.
- The Board discussed the LOTT model, a Work Session followed by a Regular Meeting. While not adopted for every meeting, it remains an option for complex topics.
- Bergkamp committed to quarterly one-on-one "coffee meetings" with Board members to ensure open lines of communication despite the reduced formal meeting schedule.
- The month of March will be used for a robust marketing and public notification process to inform the community of the new once-a-month meeting schedule.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 8 of 13

It was M/S/A by Mejia and Von Holtz to pass Resolution 01-2026 amending paragraph 5.1 of the ITA Bylaws to change the frequency of the ITA meetings from twice per month, to once per month effective April 1, 2026.

- E. Schedule Executive Session for March 4 ITA Meeting.** Bergkamp presented whether to conduct the General Manager's performance evaluation for the period of February 21, 2024, to February 21, 2026.

The General Manager's employment contract, Section 3 Performance Evaluation, states "Performance evaluations will be conducted biennially or at such intervals as determined by the Board. At each performance evaluation, the GM shall provide a written report to the Authority Board of their performance, addressing each of the 'Performance Measures' adopted at the start of the performance period."

General Manager Emily Bergkamp entered an Employment Contract with Intercity Transit on November 15, 2023, which included guidelines for biennial performance evaluations, including a written report to the ITA addressing each of the "Performance Measures" adopted at the start of the performance period. The performance measures were adopted by the ITA at their February 21, 2024, meeting and are as follows:

1. What went well this past year? Please explain your analysis of why those things went well.
2. What could have gone better and what was learned from those experiences?
3. Efforts in the past year to ensure/maintain a positive, inclusive culture at the agency and with the community.
4. Efforts to create/maintain a positive working relationship with both unions (IAM and ATU).
5. Areas or topic of focus for the coming year? Why did you select those areas or topics?
6. Continuing education, training, and/or conferences attended in the past year.
7. Continuing education, training, and/or conferences planned for in the coming year.
8. How would you rate the GM-Board relationship? How can the board support the GM and/or way they can enhance the GM-Board relationship?
9. How would you rate the Community Advisory Committee (CAC) relationship?
10. Please identify opportunities to create an even better relationship between the GM, the Board and CAC (stop/start/continue).

It was M/S/A by Goodwin and Mejia to conduct the biennial performance evaluation during an executive session at the March 4, 2026, meeting.

Intercity Transit Authority Regular Meeting
February 18, 2026
Page 9 of 13

COMMITTEE REPORTS

Thurston Regional Planning Council (Feb. 6). Vanderpool reported the meeting commenced with the annual election of officers for the upcoming term. The following appointments were confirmed: Chair – Eileen Swarouth (Tumwater); Vice Chair - Carolyn Cox (Lacey); and Secretary: Jasmine Vasavada (Port of Olympia)

The Council reviewed the 2026 meeting calendar and discussed the formation of a subcommittee for the upcoming 2026 Retreat.

A vacancy remains for the primary representative on the Growth Management Policy Board for the PSRC. While an alternate has been identified, the main seat remains open as no members were currently available to fulfill the meeting schedule. This item is expected to return to the agenda for the March meeting.

The Council engaged in a strategic discussion regarding Federal TDM legislation.

- Congestion Management: The conversation focused on how federal policy impacts regional congestion and which specific legislative pieces the council should formally endorse.
- Process Development: Members are working on a formalized process for evaluating federal endorsements, with further updates slated for March or April.

The Human Services Transportation Plan (HSTP) update is moving into a critical phase of community and provider engagement. The projected timeline is as follows:

- March: Launch of the community survey.
- April: Presentation of survey results.
- Summer: Release of the draft plan.
- Fall: Formal action and adoption.

Vanderpool highlighted the ongoing work to synchronize local safety efforts with the Safe Streets and Roads for All (SS4A) federal framework.

- Regional Alignment: While jurisdictions like Olympia already have established street safety plans, this process aims to create a unified regionalized approach.
- Jurisdictional Updates: The plan will continue to evolve as individual cities update their safety protocols to align with the overarching regional standards.

Transportation Policy Board (Feb. 11). Belk reported the TPB held its annual elections with no changes to the current leadership. The following members were retained: Chair – Andy Ryder and Vice Chair - Radcliffe Sinclair.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 10 of 13

The Board received a presentation regarding the upcoming World Cup events and the associated transportation demands. He said a major "Fan Zone" is being established at the Port of Olympia (North End, Budd Bay). This site will serve as a central hub for soccer fans to gather and view matches. Belk noted that Intercity Transit will play a key role in the event's success. Recent service changes and additional funding will allow for increased frequency and shuttle services, facilitating "park and ride" options for fans traveling into the Intercity Transit area.

Belk said the meeting marked the start of the regional "call for projects". Paul Brewster delivered a presentation on the framework for the Rural Community Support Program. The presentation addressed the inherent difficulties smaller agencies face when navigating the complex regulations required to secure federal transit funding. The program is designed to create partnerships that help smaller South Thurston jurisdictions access their proportionate share of federal funds, ensuring rural infrastructure is not overlooked during the current funding cycle.

GENERAL MANAGER'S REPORT

- Digital Schedules and maps for the May 3 service redesign are now online at <https://www.intercitytransit.com/>, and work has started on new transit guides which will be available well in advance of the May service redesign. A trip planner customers can use for date ranges after May 3 will be available soon.

We also have outreach planned at several locations over the next few weeks to educate riders about the changes coming.

- The 2026 Winter Bicycle Challenge is here! Intercity Transit's annual Winter Bicycle Challenge encourages all Thurston County residents to bike for any reason. This fun and free event runs throughout the month of February and is open to people of all ages. Those interested can sign up at <https://bcc.intercitytransit.com/>.
- Bergkamp and Chief Marketing, Communications, and Outreach Officer Nick Demerice were interviewed for the Olympia Standard Podcast by co-host Daniel Garcia to chat about the upcoming May Service Redesign. The episode is posted at their website <https://theolympiastandard.com/>.
- Bergkamp, Dial-A-Lift Manager Kevin Karkoski, Human Resources Deputy Director Alana Neal, and Chief Communications, External Relations Officer Nick Demerice attended Leadership Thurston County's Distinguished Leadership Awards. TVW, Katie McMurray founder of Sensory Tool House, and the Squaxin Island Tribe were honored for demonstrating outstanding initiative, inspiring others, and making a significant impact in our community beyond their organizations, exemplified through their community support and involvement. Bergkamp discussed riding the bus to the event, which was an enjoyable trip to and from on a lovely, dry, evening!

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 11 of 13

- Bergkamp shared information about Intercity Transit's role during World Cup Festivities at the February 11 Transportation Policy Board meeting presentation by Jennie Foglia-Jones, the consultant working on local events for the Thurston County Chamber. IT is eligible for funding through WSDOT to increase route frequency by 1,500 service hours locally (24, 51, 14) for a Fan Zone event planned for June 19, 2026, at The Port of Olympia, and regionally on Seattle Match dates (route 600). World Cup attendees often book hotel rooms up to three hours away from the venue. Some of the local routes mentioned are being implemented with our service redesign going into effect May 3, 2026.

Event organizers are exploring event parking at South Puget Sound Community College, and there is usually ample parking along Deschutes Pkwy. for good access to Route 24, and at the Martin Way Park-and-Ride and Hawks Prairie Park-and-Ride for 15-minute service on new Route 9x to OTC where fans can connect with Route 24.

The local expanded service will be open to everyone riding transit the dates the fan zone is active, as will regional service for Seattle match dates.

Intercity Transit will also be working with the event organizer to promote using transit for the SEA-WIN app activities encouraging visitors to frequent locations in Olympia/Lacey for chances to win fan gear.

- Wednesday, March 18 is National Transit Employee Appreciation Day. This annual celebration is recognized across the transit industry to recognize and honor its workforce, specifically frontline employees, trades technicians, and essential workers who continuously strive to deliver vital transportation options that serve as a lifeline for our community.

Our Coach and Dial-A-Lift (DAL) Operators, Operations Supervisors, DAL Supervisors and Dispatch Specialists, Maintenance, Facilities and Inventory teams, Customer Service Representatives, Transit Ambassadors, Travel Trainers, Village Vans, Walk N' Roll, and Vanpool program staff go above and beyond to keep us moving. Our agency event planners have some fun ways to honor these Transit Heroes on March 18 and the surrounding days.

- IT completed the first full year of our Stipend program for CAC participation. Attendance increased by 32% YOY. The 2024 average attendance across all members and all months was about 60%. The average attendance across all members and all months of 2025 was 92%. Year 1- 50% enrollment in stipend from CAC members.
- We are currently recruiting for a Chief of Staff (COS), which was crafted to replace the budgeted FTE position of Director of Strategic Programs, previously held by

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 12 of 13

retiree Eric Phillips. The COS will serve as a strategic and trusted advisor to the General Manager. This role offers a unique opportunity to advance the Agency's mission and vision by promoting a unified framework for colleagues at all levels to understand their role in shaping the present and future success of Intercity Transit. The COS will play a pivotal role in supporting the development and sustainability of our robust, inclusive transit system that meets the evolving needs of our community.

Visit our website to apply. Applicants need to include a letter of interest and a resume. Letters of interest should explain how candidates meet the skills and qualifications for this position. **Completed applications must be submitted in NEOGOV by 5 p.m., Wednesday, March 25, 2026.** If ITA knows of anyone who might be interested, the Clerk can forward the information.

AUTHORITY ISSUES

- **Neuville** provided an update regarding potential collaboration with Grays Harbor Transit. Grays Harbor is in the early stages of planning a new administrative and bus center. He noted significant population and traffic growth in the corridors between McCleary, Shelton, and the Highway 101/Mud Bay area. There is an open invitation (or "feeler") to discuss how the two agencies might coordinate facility placement or service interchanges to better serve the increasing traffic levels between the two jurisdictions. This was placed on the "radar screen" for staff to monitor as Grays Harbor's planning progresses.
- **CAC member, Ty Flint** reported the CAC met January 26, 2026, and noted the CAC is following a front-loaded agenda model. The Riders' Roundtable, which covers specific issues affecting the committee and the community, was moved to the start of the meeting. Previously, these discussions occurred at the end of the agenda and were often cut short due to time constraints. Moving the roundtable to the beginning resulted in immediate and high engagement, specifically regarding accessibility. Committee members who utilize wheelchairs noted concerns regarding Dial-A-Lift. Reports indicated a slight bend or physical issue when boarding larger wheelchairs. Dena Withrow, who sat in for Bergkamp, addressed these concerns, noting that while the lifts are functional, the design of modern wheelchairs can create challenges. She committed to following up with drivers to ensure they are providing extra reassurance to passengers during the boarding process. There was a request for drivers to more consistently "lower" (kneel) the buses at various stops, as the step-up height remains a significant barrier for passengers with limited mobility. The committee showed high enthusiasm for the May 2026 service change.

Flint said multiple committee members raised their hands to volunteer for the rollout of the new route system. Volunteers expressed a desire to work alongside Marketing staff at transit centers and key stops to help guide passengers through the upcoming changes.

Intercity Transit Authority Regular Meeting

February 18, 2026

Page 13 of 13

- **Chair Cox** completed an administrative item from the February 4 meeting regarding Intercity Transit's representation on the Thurston Regional Planning Council (TRPC). She asked Von Holtz if she would be available to continue to serve as the Alternate Representative for Intercity Transit. Von Holtz accepted the appointment.

ADJOURNMENT

With no further business to come before the Authority, Chair Cox adjourned the meeting at 7:17 p.m.

INTERCITY TRANSIT AUTHORITY

Carolyn Cox

Carolyn Cox, Chair

ATTEST

Patricia Messmer

**Pat Messmer
Clerk of the Board**

Date Approved: March 18, 2026

Prepared by Pat Messmer, Clerk of the Board/Executive Assistant, Intercity Transit.