

RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit intercitytransit.com or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily**. A voice recording of Rider News can be accessed at **360-705-5851**.

April 2026

May 3 Service Change: Trip Planner Now Available!

Big changes are coming to Intercity Transit on May 3! We're launching a redesigned bus network that will bring you **more frequent buses, faster travel times, more direct routes, and expanded service to new areas**. Because most existing routes will change, we want to help you prepare so your travels continue smoothly. Here are three simple steps to get ready:

1. Plan upcoming trips using our Trip Planner.

Our [trip planner](#) will help you see exactly how the redesigned system will work for you. Just type in a trip leaving on or after May 3 to see what your updated travel options will be. You can also use your favorite trip planning app (e.g. Transit app, Google Maps).

2. Sign up for Rider Alerts for your new routes.

With Rider Alerts, you'll receive timely notifications about changes, detours, and construction updates for the routes you rely on. [Sign up for Rider Alerts here](#). To determine your new routes, [visit our routes and schedules page](#) and consult the routes table.

3. Sign up for Rider News.

Stay up to date with the latest Intercity Transit news, tools, and resources as they're released. This is the easiest way to keep informed as we approach the service change and beyond. [Sign up for Rider News here](#).

We're excited to bring you a better, faster, and more connected transit experience. Thank you for riding with us—and for taking a few moments to prepare for May 3.



Keep up with Intercity Transit on Instagram and Reddit

In addition to our profiles on [Facebook](#), [LinkedIn](#) and [YouTube](#), Intercity Transit has recently joined [Instagram](#) and [Reddit](#)!

Follow us on Instagram (@[IntercityTransit](#)) to stay in the loop about events, service change information, and more. On Reddit ([u/IntercityTransitWA](#)), we plan to host an AMA (Ask Me Anything) about the May 3 service change, which will be announced on local subreddits soon.

We look forward to interacting with more of our community members!

Learn More About our May 3 Service Change in Person

As we get closer to May 3, our team is continuing its community outreach efforts! Visit us at:

Olympia Transit Center:

April 8, 9–11 a.m. and April 22, 3:30–5:30 p.m.

Lacey Transit Center:

April 14, 9–11 a.m. and April 29, 3:30–5:30 p.m.

The Evergreen State College:

April 9, 11 a.m.–1 p.m.

We will share additional tabling events on our Facebook and Instagram pages as well as in future issues of Rider News.

Upcoming Bicycle Community Challenge Events

Earth Day Market Ride

Take part in Intercity Transit's largest annual group ride on Saturday, April 18! Rides begin in several neighborhoods and meet downtown at the Heritage Park Fountain. Participants will enjoy refreshments, mingle, take a group photo, do a prize drawing, and ride to the Olympia Farmers Market together.

Annual Bicycle Community Challenge

Intercity Transit's Bicycle Community Challenge (BCC), now in its 39th year, is a community event that encourages Thurston County residents to cycle for transportation, health, and enjoyment throughout the month of May. The BCC makes biking fun with prizes, in-person events, and strong community spirit. Ride on your own or join a team for bonus camaraderie. Get outside, log your rides, and challenge yourself this May!

Bike Anywhere Day

Join fellow bicyclists on Thursday, May 14 from 7-9 a.m. for a local celebration in advance of National Bike to Work Day! This event promotes bicycling as a healthy option for getting to work or just going anywhere, as the name suggests. Cyclists are invited to stop by one or more of our Celebration Stations for morning coffee, treats, and other goodies.

All BCC events are free, family-friendly, and open to all ages and experience levels. For additional information, visit bcc.intercitytransit.com.

Reminder: ITA Board Meeting Frequency Update

At Intercity Transit's Authority board meeting on Feb. 18, 2026, the ITA formally approved a resolution to meet once a month on the third Wednesday. This is a change from its usual twice-a-month frequency and goes into effect April 1. The ITA's Bylaws include the ability to hold special meetings, so less frequent meetings will not be an issue should unplanned agency needs arise. As always, ITA meetings are open to the public in person or via Microsoft Teams. For information about how to participate in or watch ITA meetings, visit intercitytransit.com/news.

Celebrate National Volunteer Appreciation Week by Joining Village Vans



April is the perfect time to honor volunteers — and an inspiring time to become one. If you want to give back to your community and help families that are low income to build economic independence, consider becoming a volunteer driver with Village Vans.

Transportation is a major barrier for many individuals and parents seeking to gain or maintain employment. Village Vans provides up to one year of reliable, no cost transportation to work, school, training, and interviews. After completing the program, passengers use other transportation options such as bicycling, riding the bus, Vanpool, or driving their own vehicle.

Volunteers play a simple but powerful role: drive. More volunteer drivers mean more people helped. Volunteers commit to one or more four-hour shifts a week, Monday to Friday between 7 a.m. and 6 p.m., with the greatest need from 7–11 a.m. for rides to work. Training in defensive driving is provided, and you will receive recognition for your service.

Volunteers have the option to receive job coaching and employment support, including help with applications and interview preparation. This is available to anyone who wants it, but never required. Many volunteers have even used the experience as a stepping-stone to employment with Intercity Transit or other regional employers.

This April, consider making a difference — one ride at a time. [Apply to volunteer](#) or contact us for more information. Call 360-705-5840 or email villagevans@intercitytransit.com.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.