

# RIDER NEWS

For more information on anything in this publication, contact us at **360-786-1881**, visit [intercitytransit.com](http://intercitytransit.com), or come see us at **Customer Service at the Olympia Transit Center from 7 a.m. to 6 p.m. daily.**

*March 2026*

## National Transit Employee Appreciation Day is March 18!



### Help Us Celebrate

Help us celebrate Intercity Transit's hard-working frontline transit employees on Wednesday, March 18, for National Transit Employee Appreciation Day.

If you'd like to share gratitude for our Operators or our maintenance and facilities employees, please stop by Customer Service at the Olympia Transit Center or look for opportunities starting Wednesday, March 18, to share your appreciation on Facebook at [facebook.com/IntercityTransit](https://facebook.com/IntercityTransit) using #TransitEmployeeAppreciationDay. We will share appreciative comments with appropriate staff.

Visit [intercitytransit.com/news/tead](http://intercitytransit.com/news/tead) for more information about National Transit Employee Appreciation Day.

Intercity Transit's frontline employees work hard to provide vital transportation services to the community. Our

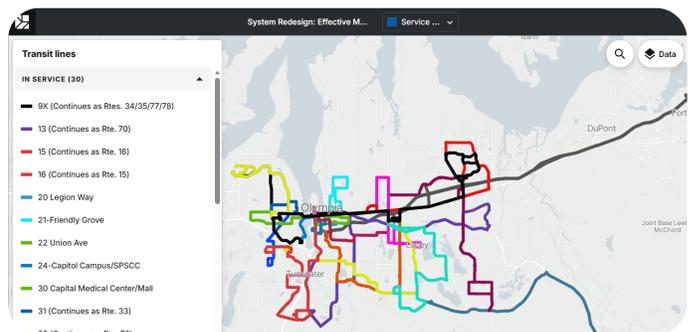


drivers, maintenance and facilities staff go above and beyond to keep us moving. We want to give a

big thank you to our frontline employees today and every day for all they do. Their service and dedication is impressive and we appreciate each and every one of them!

Celebrating your driver can be as simple as a wave when you board the bus and a "thank you" when you leave. Please also keep in mind those behind the scenes who ensure your journey is a pleasant one. Our maintenance staff make sure our buses are clean, well-maintained, and fueled, while our facilities team works tirelessly to keep our transit centers and all one thousand bus stops in our system clean. Our operations supervisors support our drivers and provide additional assistance to passengers when needed. Without these integral employees, our system wouldn't run the way it does.

## May 3, 2026 Service Change: Schedules and Maps Available



Our May 3 service change is fast approaching, and route schedules and maps are now available on our redesign page, [intercitytransit.com/redesign](http://intercitytransit.com/redesign), under "Maps and Schedules." These tools will help you learn more about your routes and their schedules ahead of the service change.

We'll continue to add more tools and information as they are finalized. One of these tools will be a trip

planner. The trip planner, which we will release soon, will let you plan trips that take place after May 3, making it easier to see how the new system will work for you.

Keep an eye out for our Intercity Transit staff at community events, libraries, senior centers, and more in the coming months. On March 20 from 9:30 to 11:30 a.m., our team will be visiting Senior Services for South Sound's Olympia Senior Center.

If you are a business owner or community partner and would be willing to display a flyer or window cling, please email [media@intercitytransit.com](mailto:media@intercitytransit.com) to request we drop materials off or print a flyer from our website at [intercitytransit.com/redesign](https://intercitytransit.com/redesign).

We encourage you to check back often for updates as we share new resources. Our goal is to make this transition as smooth and easy as possible. Thank you for riding with us!

## Intercity Transit Authority Board (ITA) Meeting Frequency Update

At Intercity Transit's Authority Board meeting on February 18, 2026, the ITA formally approved a resolution to meet once a month on the third Wednesday of each month. This is a permanent change from its usual twice-a-month frequency and goes into effect April 1.

This decision was made due to large fluctuations in length between the current twice-monthly ITA meetings, with shorter meetings only lasting about an hour. Because of board members' busy elected, professional and personal schedules, condensing the two shorter meetings into one slightly longer meeting will be beneficial. In addition, preparation for twice-monthly meeting content and logistics takes a large amount of staff time.

The ITA's Bylaws include the ability to hold special meetings, so less frequent meetings will not be an issue should unplanned agency needs arise. As always, ITA meetings are open to the public in person or via Microsoft Teams. For information about how to participate in or watch ITA meetings, visit [intercitytransit.com/news](https://intercitytransit.com/news).

## Don't Let the Pigeon Drive the Bus! at Olympia Family Theater

Intercity Transit is a sponsor of Olympia Family Theater's production of Don't Let the Pigeon Drive the Bus! Stop by to get a photo with the mini go-kart bus and enjoy the show.



It's not easy being the Pigeon! You never get to do ANYTHING! But when the Bus Driver has a crisis that threatens to make her passengers (gasp!) late, maybe that wily bird CAN do something. Featuring an innovative mix of songs, and feathers, Don't Let the Pigeon Drive the Bus! The Musical! is sure to get everyone's wings flapping. The show opens March 5 and runs through March 29, Thursdays & Fridays at 7 p.m. and Saturdays & Sundays at 3 p.m. Tickets and more information are available at [olyft.org](https://olyft.org).

## Winter Bicycle Challenge Results

Intercity Transit's annual Winter Bicycle Challenge wrapped up at the end of February with 311 riders covering over 27,200 miles together, riding on a combined total of 2,238 days during the month! 65 teams logged miles and 28 riders joined a BCC event for the first time. Participants cycled for health, transportation, and for fun and over 30 people won raffle prizes. Intercity Transit's bike events continue in the spring! Next up, join us for the Earth Day Market Ride on Saturday, April 18, followed by the Bicycle Community Challenge and Bike Anywhere Day in May.



For up-to-date event results and other Bicycle Community Challenge news, visit us at [bcc.intercitytransit.com](https://bcc.intercitytransit.com).

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Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to [TitleVI@intercitytransit.com](mailto:TitleVI@intercitytransit.com).