

COMING MAY 3, 2026

INTERCITY TRANSIT

IS GETTING
EVEN BETTER.



Scan to view the interactive map for a preview of the new system and learn more!

This May, we are taking you to your **next stop**—an improved transit experience! **Look forward to:**

- **More frequent buses.**
- **Faster travel times.**
- **Service to new areas.**
- **More direct travel.**
- **Enhanced commuter services.**

How has passenger input shaped the proposed system redesign?

Starting in 2016, Intercity Transit (IT) faced a challenging financial outlook. Changes to federal funding, combined with past initiatives in Washington State, forced difficult decisions about whether to reduce service or seek additional investment.

To guide this decision, IT launched a “road trip” to engage the community and understand its priorities around transit. The response was clear: the community was willing to invest in a transformational transit system. That support was affirmed in 2018 with the passage of Proposition 1, which provided an additional 0.4% sales tax dedicated to transit.

Early investments focused on the Zero-Fare pilot program, additional service, and critical infrastructure improvements. Then, in early 2020, the COVID-19 pandemic disrupted transit

operations. Like many organizations, IT was forced to reduce service. Today, IT has recovered its capacity and is ready to deliver on the commitments made through Proposition 1. Through a series of service changes, we have increased frequency (buses come more often), expanded service span (buses start earlier and run later), and optimized routes to help riders reach their destinations more quickly.

The next step in this transition will be the May 2026 service change, which will affect nearly all bus routes. To help riders prepare, we have created a dedicated webpage, intercitytransit.com/redesign, with detailed information and helpful resources. We are also engaging the community by attending local events, hosting open houses, and working closely with community partners.

We are excited to deliver this redesigned, transformational bus system and move forward to the “Next Stop” on our journey.

intercitytransit.com/redesign



Will route numbers change?

Most likely, yes. Routes 13, 21, 600 and 610 will continue; the other 25 routes will either be new or modified. We know this will take time to get used to. We will have our Customer Service team, our Travel Trainers and our Bus Buddies available to provide the level of help riders need to figure out their new route.

The system redesign will feature 29 routes (up from 20) and add over 130 new stops, increasing annual service hours by 14 percent. While riders may have to change routes, these will likely be more direct, convenient, and faster.



For more information



Scan to sign up for email updates, and check intercitytransit.com/redesign to learn more about Intercity Transit's Bus System Redesign.

Questions

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