

Authority Meeting Highlights/Summary
a brief recap of the May 1, 2024, Intercity Transit Authority Meeting

Wednesday night, the Authority received a presentation on the following:

- Nick Demerice provided a Marketing & Communications update.
- Steve Swan provided a review of the May service change.
- Bergkamp led discussion on whether to implement a Community Advisory Committee stipend.
- Bergkamp provided an update on the Zero Fare Demonstration Project.

Other Items of Interest:

- Dena Withrow introduced **Christina Loomis, Operations Assistant.**

General Manager's Report:

Bergkamp met with Kyle Kronk, South Sound YMCA President for a meet and greet, and to learn about common areas of interest. Kronk will return for a site tour at a later date.

The Earth Day Market Ride, held April 20, kicked off the beginning of the Bicycle Community Challenge with a whopping 180 participants. Bergkamp attended the event and enjoyed the ride and beautiful weather with her neighbors, members of the community and several co-workers including Nick Demerice, Jeff Peterson, Bill Nevue and his family, David Ocampo and his daughter, Lee Peterson and wife Jessica, A Puri, Kerri Wilson and son Wilder. Several members of the Community Advisory Committee participated - Rachel Wilson, David Payton, and Garrett Fueling. Bergkamp gave a big shout out to Duncan Green, BCC coordinator for the past 16 years, on the successful kickoff of the 37th annual BCC!

All Intercity Transit staff now have the opportunity to attend monthly in-person Senior Management Team (SMT) meetings. Anyone in the agency interested in learning more about the work of the SMT can join to observe. There were approximately 25 staff members who attended the first opportunity and SMT looks forward to future meetings with more staff.

We commemorated Administrative Professional's Day on April 24. A big shout out to our Administrative Professionals, Pat Messmer, Amanda Collins, Mike Serrienne, Christina Loomis, Tyler Huey, Fiona Sheehan, and Taylor Slobojan. They consistently keep us organized and create a network of support for all staff to thrive in. You all are the best!

Intercity Transit continues its winning tradition by winning top honors in two prestigious categories of competition and being named the overall Grand Champion System at the American Public Transportation Association (APTA) 2024 International Bus Roadeo competition held in Portland, Oregon last weekend. Intercity Transit's Roadeo Competitors battled other top contenders from across the globe to reach the pinnacle of their Roadeo accomplishments. Operators competed for top scores on courses that test every level of their abilities, with a primary focus on safe operations and

passenger sensitivity. Maintenance teams compete by diagnosing and repairing various mechanical issues with buses. Both competitions are timed events.

IT Coach Operator, Rob Wood took first place in the driving competition and the IT Maintenance team, comprised of Richelle Loken, Jonathan Reynolds and Sean Malay, took first place in the USSC Bus Inspection.

The driving competition includes a pre-trip inspection, safety habits, smoothness of operation and an obstacle course including the following maneuvers: serpentine, offset street, rear duals clearance, right turn, first customer stop, left hand reverse, left turn, second customer stop, right hand reverse, diminishing clearance, judgement stop.

Maintenance competed in multiple timed modules, such as looking for defects during a vehicle inspection, on engine, transmission, brakes, door, and heating/cooling systems, plus a written test module as well. This year Maintenance took 1st place in the Vehicle Inspection module and took 5th place overall in all the Maintenance Competition modules. All of these high scores from both Wood and the Maintenance Team earned Intercity Transit the title of Grand Champion.

This was the first International Roadeo APTA held since before COVID. Intercity Transit's very own Coach Operator, Rob Wood, represented IT as the REIGNING International Champion in the driving competition. Our new up and coming Coach Technicians Sean Malay, Jonathan Reynolds, and Richelle Loken, who recently dropped the mic at the Pierce Transit Maintenance Roadeo with support from their Coach Bryce Reinhardt, represented IT on the International Stage. Bergkamp also honored the hard work and dedication of IT's Service Interruptions Supervisor, David Dudek, who serves on the International Roadeo Committee, and Operations Supervisor, Bill Miller. Dudek loyally works to make sure every roadeo he touches, whether it be on the regional, state or international stage, is a success. Bill Miller, and his wife Shanaka, provide endless hours of support both with coaching all levels of roadeo competitors and coordinating details of Regional Roadeo operations. And last, but certainly not least, we owe many thanks to our ITA Board member, Sue Pierce, whose love of all things Roadeo shines through everything she does. As a course judge, she volunteered countless hours on the Roadeo course to make sure it was a success.

Competing at this level takes many hours of these individuals' personal time, with a lot of support from their families. Their families are the true unsung heroes of their, and ultimately, IT's roadeo success. Congrats to our International Roadeo Champions!

Intercity Transit completed the Federal Transit Administration (FTA) [Triennial Review](#) (TR). The TR is one of FTA's management tools for examining how transit agencies that receive federal funding perform and adhere to current FTA requirements and policies. In addition to helping evaluate Intercity Transit, the review gives FTA an opportunity to provide technical assistance on FTA requirements and aids FTA in reporting to the Transportation Secretary, Congress, other oversight agencies, and the transit community on the [Urbanized Area Formula Program](#).

The first step in preparing for a Triennial Review is submitting a required Recipient Information Request Package (RIR). Several staff worked diligently to ensure this was completed and submitted. Grants Program Administrator Jessica Gould coordinated the entire process, and major subject matter expert contributors were:

Development Director	Peter Stackpole
Administrative Services Director	Heather Stafford

Fleet & Facilities Maintenance Director	Jonathon Yee
Operations Director	Dena Withrow
Chief Safety Officer	Jason Hanner
Chief Financial Officer	Jana Brown
Chief Information Officer	Jason Aguero
Deputy Director of Planning	Rob LaFontaine
Deputy Director of Human Resources	Alana Neal
DAL Manager	Kevin Karkoski
Procurement & Special Projects Manager	Michael Maverick

These individuals submitted compliance information on Financial Management & Capacity, Technical Capacity, Property Management, Maintenance, and the Americans with Disabilities Act (ADA) – both general ADA compliance and Complementary Paratransit (DAL).

The Triennial Review went incredibly smoothly, and both review consultants and FTA staff shared high regards for the organized manner in which this review was coordinated and carried out by staff. There were only two areas the review team recommended updates to, which staff will complete and submit in the coming weeks. Big kudos to Jessica Gould and all staff already mentioned for the big lift of getting IT through the review so smoothly.

Prepared May 2, 2024

Pat Messmer/Clerk of the Board