

# RIDER NEWS

For information, contact Customer Service at **360-786-1881** or visit [intercitytransit.com](http://intercitytransit.com).

January 2024

## Online Resources

Over a year ago we transitioned away from printed schedules and shifted our energy and resources to our online information. You can still print schedules for the routes you ride! Request them via a web form at [intercitytransit.com/form/bus-schedules-order-form](http://intercitytransit.com/form/bus-schedules-order-form) and our Customer Service staff will mail or email them to you. You can also get printed schedules at Customer Service or by calling 360-786-1881.

In addition to our online schedules, there are many free apps that allow you to track buses in real-time and plan trips. A few of these apps include myStop, Transit, Google, and OneBusAway. All of these apps are available for iOS and Android devices on the App Store and Google Play.

Getting around on Intercity Transit has never been easier! If you have questions about any of our online resources, call Customer Service at 360-786-1881 for assistance.

## Bus Service on Martin Luther King Jr. Day, Jan. 15



Local and Express bus service, Dial-A-Lift and Village Vans will operate on regular schedules on Martin Luther King Jr. Day, Monday, Jan. 15.

Visit [intercitytransit.com](http://intercitytransit.com) or contact Customer Service at 360-786-1881 for service information.

## New Commute for the New Year



Start the new year with less stress and more savings! Share the ride in a vanpool to save money and stress less when traveling to and from work. A vanpool is a group of three or more people who commute together in a comfortable van.

The group determines its daily schedule and route including one or more pick-up locations. Intercity Transit provides the van, gas, vehicle maintenance and insurance.

### Why vanpool?

- **Save money**— Save on gas, tolls, maintenance, and insurance. You can save hundreds of dollars per month over driving alone.
- **Save time**— Ride shares can use the High Occupancy Vehicle (HOV) lane, significantly reducing the time spent commuting to and from work.
- **Less stress**— In a vanpool you can sleep, read and relax on your commute to and from work. Sharing the driving means more time for you.
- **Reduce your emissions**— Fewer cars on the road also means less air pollution, including carbon emissions that contribute to climate change.

Our flat rate vanpool fare is simple and affordable. You only pay for the miles you travel each month or use our daily fare option. There's no risk—your first month is free!

Daily Round Trip Miles	Monthly per Person Fare
0-25	\$25
26-50	\$50
51-75	\$75
76-100	\$100
101-125	\$125
126-150	\$150
151-175	\$175
176-200	\$200
<b>Daily Trip Fare</b>	<b>\$10</b>

Visit [intercitytransit.com/vanpool](http://intercitytransit.com/vanpool) to learn more. Email [vans@intercitytransit.com](mailto:vans@intercitytransit.com) or call 360-786-8800 to get started today!

## Construction Continues at the Olympia Transit Center

The North Parcel Improvement Project, that began in early November, continues at the Olympia Transit Center (OTC), adjacent to Olympia Ave. and Washington St. The project is the final phase of planned enhancements at the transit center.

When completed, the project will improve pedestrian safety and accessibility, boarding accessibility, and implement solutions to address mobility needs at OTC. Site improvements include:

- Replacing the curb and sidewalk.
- Replacing ramps to be ADA-compliant.
- Replacing red pavers with concrete.
- Refreshing all pavement markings.

Typical construction hours are weekdays from 7 a.m. to 6 p.m. Throughout construction, there will be sidewalk closures, temporary bay closures and pedestrian detours. Please make sure you continue to pay attention to posted notices and plan additional time to find your bus bay. Construction isn't anticipated to impact bus arrivals or transfers at OTC.

Please call Customer Service at 360-786-1881 with questions.

## Prepare Now for Winter Weather



Intercity Transit is committed to providing service in snowy and icy conditions as long as it is safe to do so. We encourage you to prepare now and become familiar with

our snow detours for our fixed route buses and other helpful tips for riding any of our other services in wintry conditions at [intercitytransit.com/bus/routes/snow-detours](https://www.intercitytransit.com/bus/routes/snow-detours). Here are a few reminders:

1. The best way to know if the route you ride is on detour or delayed is to receive real-time information from us via text message or email. Sign up at [intercitytransit.com/subscribe](https://www.intercitytransit.com/subscribe).

2. In the event of winter weather we will post information on our website at [intercitytransit.com/rider-alerts](https://www.intercitytransit.com/rider-alerts), on Facebook ([facebook.com/IntercityTransit](https://www.facebook.com/IntercityTransit)), on Twitter ([twitter.com/intercitytransi](https://twitter.com/intercitytransi)), and local radio stations.
3. Download the free myStop app (available for iOS and Android) to track buses in real-time.

We will continue to provide tips for traveling with us throughout the season. For questions or assistance please call Customer Service at 360-786-1881.

## When Riding at Night, Wear Something Bright – Flash a Light



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit [intercitytransit.com/besafe](https://www.intercitytransit.com/besafe) so you are sure to "Be Safe. Be Seen." this season.

## We're Here to Help



When you're riding the bus, remember that the driver is there to help. If you have questions, concerns or need assistance, you can approach them.

They're happy to assist you when it's safe to do so.

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Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to [TitleVI@intercitytransit.com](mailto:TitleVI@intercitytransit.com).