

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

April 2023

Martin Way Park & Ride Improvements



Intercity Transit's contractor has begun work to improve safety and speed up service at the Martin Way Park & Ride. Improvements will include bus-only direct access from the northbound I-5 on-ramp into the park and ride, a new bus stop adjacent to the on-ramp, and related facility updates. You'll see construction activity at the park and ride through the fall of 2023.

Construction is anticipated to temporarily impact some parking areas and will require temporary relocation of the bus loading area. When finished, the project will reduce travel times and improve bus access and passenger loading areas for riders who use Olympia Express service connecting Olympia/Lacey to regional bus and commuter rail services in Lakewood/Pierce County.

Watch for changes posted at the park and ride and subscribe to updates to stay informed on when and how the changes may impact parking and boarding locations until the project is complete. Visit intercitytransit.com/construction/MWPR-improvements for project updates. Please contact Customer Service at 360-786-1881 or customerservice@intercitytransit.com for questions or service information.

Bus Stop Enhancements Wrap-Up

In October 2022, our contractor began working to improve bus stops throughout our system to provide easier access for front and rear door boarding. This work included accessibility improvements to expand landing pads in support of our long-range plan and zero-fare demonstration project that eliminated the collection of bus fares to speed up boarding among other things.

The contractor is close to finishing bus stop enhancements at 123 bus stops. We anticipate this project will be complete by the end of this month.

While we are excited to see these improvements complete, we're already planning for the next phase of bus stop enhancements, which will begin in late 2023 or early 2024. Look for more information in an upcoming issue of Rider News. For project updates, follow us on Facebook (@IntercityTransit), Twitter (@intercitytransi) or sign-up to receive information directly to your inbox at intercitytransit.com/subscribe.

Enhanced Routes Pages Coming Soon



In September 2021, Intercity Transit launched the current version of its website. That redesign focused on making high priority improvements like improving the navigation and adding the trip

planner and top tasks to the homepage. We also made significant changes to our routes pages. But we knew the work wouldn't stop there.

Roughly 60 percent of visits to our website are to help users plan trips. Of those, about 65 percent are to view schedules for one of our routes. When we thought about the next round of website upgrades, it was clear the biggest impact for our users would be to improve the usability and accessibility of our routes pages.

The revised route pages will have a cleaner look, allow users to customize how schedules and stops are displayed, and provide real-time route information.

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You will be able to see when buses depart stops and where they are on their routes, as can be seen on mobile apps like myStop. And, because most users view our site on mobile devices, we are also working hard to improve the mobile experience.

Look for these changes later this spring!

2023 Earth Day Market Ride



Join Intercity Transit's Bicycle Community Challenge (BCC) for the Earth Day Market Ride on Saturday, April 22. Celebrate Earth

Day by meeting your neighbors and enjoying a bike ride to town! As a bonus, your rides on this day count toward your BCC total in May.

Group rides, including a family-friendly route, start in several different neighborhoods and converge downtown at the Heritage Park Fountain. We'll have free market tokens to share, plus free coffee, juice, and kid friendly treats. Then we'll ride to the Olympia Farmers Market, where you can catch some great live music, and enjoy the food and shopping. Don't forget to bring your bike bags!

All riders must wear a helmet, sign a liability waiver, and observe the rules of the road. Visit the event page at bcc.intercitytransit.com/events/2023-4-22 for details and group ride locations.

Join the 36th Annual Bicycle Community Challenge in May



Bicycling for any reason is good for individual and community health, and can lead to fewer car trips. Intercity Transit's Bicycle Community Challenge (BCC) makes biking fun with prizes and community spirit. Ride on your own or join a

team for motivation and camaraderie. All bicycle rides in Thurston County are eligible - whether for transportation or recreation!

Thurston County residents can create an account, log bike rides and find out more about the BCC at bcc.intercitytransit.com. Log your rides May 1 through May 31 and you'll be entered to win prizes. Learn about upcoming events at bcc.intercitytransit.com/events/2023-5-0.

2022 Walk N Roll Report



Walk N Roll educates and encourages youth to safely walk, bike, roll, and ride transit for transportation. All our work is made possible through strong partnerships with school districts, city and county government and local

community organizations.

In 2022 Walk N Roll:

- Helped install a traffic garden at McKenny Elementary School.
- Taught our first Learn-To-Ride class.
- Worked with partners to hold seven bike rodeos.
- Provided 133 youth with bicycle education and a refurbished bicycle.
- Helped six schools organize events that encouraged students to walk.
- Provided transit education to four schools and community groups.

To learn more about the program's accomplishments read their full report at intercitytransit.com/sites/default/files/2023-02/WNR-2022-Report.pdf.

Community Bike Classes

Join us for a free Fix-A-Flat class on Wednesday, April 12 from 5:30 to 7:30 p.m. at our new Walk N Roll bike shop, 2955 Martin Way East. You'll learn how to repair a flat tire, including how to remove the wheel from a bike, inspect the tire for damage, and patch an old tube or install a new one. You're welcome to bring your own bike or practice on one of ours.

Visit intercitytransit.com/walknroll/bike-shop for more information about upcoming classes or look for more information in the May issue of Rider News.