INTERCITY

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit **intercitytransit.com**

March 2023

Bus Service to Increase March 19, 2023



Our upcoming service change adds bus service to several routes as we continue our journey back to pre-pandemic service levels. Beginning

Sunday, March 19, more service will be added to Routes 64 and 68 along with more evening trips on several routes. Once effective, these changes increase service to approximately 78 percent of our pre-pandemic service levels.

Service Details:

- Route 12: Three later trips leaving the Olympia Transit Center (OTC) at 7:30 p.m., 8 p.m. and 8:30 p.m.
- Route 41: One more evening trip leaving OTC at 9 p.m.
- Route 64: Increased frequency from 60- to 30-minutes.
- Route 65: One more evening trip leaving the Lacey Transit Center (LTC) at 8:28 p.m.
- Route 68: Earlier weekday service beginning at 5:31 a.m. from LTC.

We continue to work toward providing more bus service as we're able to. Adding service requires having enough bus drivers available to drive.

If you or anyone you know is interested in driving with us, please visit <u>intercitytransit.com/</u> employment.

Schedules will be available Tuesday, March 7 at intercitytransit.com/servicechanges. Beginning Sunday, March 19 schedules will be available at intercitytransit.com/plan-your-trip/routes.

Careers at Intercity Transit



If you have a passion for serving our community in an inclusive work environment, consider a career with Intercity Transit. We are an essential part of the community, with

national award-winning drivers and maintenance teams, with extremely talented staff across the agency. Plus, you'll receive competitive wages, a comprehensive benefits package, and opportunities for career advancement.

Intercity Transit is proud to be an Equal Employment Opportunity Employer. Our goal is to be a diverse workforce that is representative, at all job levels, of the community we serve and represents a variety of backgrounds, perspectives, and skills.

Visit governmentjobs.com/careers/intercitytransit to see all of our current job openings. If the current openings don't match your career interest, sign up to receive email alerts about employment opportunities with the agency at <u>intercitytransit</u>. com/subscribe.

Making a Difference: National Transit Driver Appreciation Day



Intercity Transit's bus drivers work hard to ensure we can provide vital transportation services to the community. Their service and dedication is impressive. Simply put, our drivers go above and beyond to keep us moving. We want to give a big thank you to our drivers today and everyday for all they do. We appreciate them!

Celebrate Your Driver

Help us celebrate Intercity Transit's hard-working drivers on Saturday, March 18 on National Transit Driver Appreciation Day.

Celebrating your driver can be as simple as a wave when you board the bus and a "thank you" when you leave.

Look for opportunities starting Monday, March 13 to share your appreciation on Facebook, <u>facebook.com/IntercityTransit</u>, or Twitter, <u>twitter</u>. <u>com/intercitytransi</u>, using #tdad. We will share appreciative comments with our drivers.

Our bus drivers work diligently to manage schedules, give directions, answer questions, and so much more. They take pride in customer service and getting you safely to your destinations. They reliably maneuver buses through unpredictable traffic and inclement weather.

For more information about National Transit Driver Appreciation Day visit **<u>intercitytransit.com</u>**.

Open House to Celebrate Walk N Roll's New Education Center



Join us for an open house on Tuesday, March 7 from 3:30 to 6:00 p.m. at 2955 Martin Way East in Olympia to help us celebrate the opening of our new location.

Come see our new Walk N Roll Education Center, explore our bike shop, and learn how Intercity Transit is creating a community that supports walking, rolling and bicycling as practical forms of transportation. We will have family friendly activities, prize drawings and snacks!

Visit our website <u>intercitytransit.com/walknroll/</u> <u>find-us</u> for more information on our new space. We hope to see you there!

Volunteer Opportunities at Amtrak



Did you know that the Amtrak Centennial Station is completely run by volunteers? Since the station opened in 1993 volunteers have

kept it running. They're recruiting 20 new volunteers to open and close the station, provide information, help passengers at the platform, and monitor trains. Volunteer schedules are flexible and ideal for retirees as well as students looking to get involved in the community.

Volunteers are required to complete a no-cost background check prior to starting and they ask for at least a one-year commitment. They provide training and ongoing support, but you must have basic computer knowledge and an email address as they use it for all communication regarding volunteer schedules and important announcements.

Volunteers are welcome at any time and can start their service upon successful completion of a virtual interview. If you're interested in volunteering, send an email to <u>williamaljackson@comcast.net</u> or call 360-539-8110 and leave a message with your name and email address. Candidates will need to pick up a CSV Volunteers Information Card at the station located at 6600 Yelm Highway SE in Lacey.

Learn to Ride the Bus with Travel Training



Intercity Transit's Travel Training Program provides free self-paced instruction to help passengers become familiar with riding the bus. Travel Training is customized to meet the needs of each customer.

To schedule your free session, call 360-705-5879 or email <u>traveltraining@intercitytransit.com</u>. For more information about the program visit <u>intercitytransit.com/how-to-ride/travel-training</u>.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.