

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

November 2022

Free myStop App Coming Soon for Intercity Transit Riders



With Intercity Transit's new myStop app, riders will be able to track buses in real-time, plan trips, and receive text and email alerts when their bus is close to arriving at their stop. Riders can "favorite" their most used stops to quickly access them from the home screen and set up reminders to never miss a bus again. Quickly get walking directions to any stop and tap the bus icon to see its actual location, direction of travel, last stop, on-time status, and even how many seats are available. With the myStop app, getting around on Intercity Transit has never been easier!

The free myStop app will be available for iOS and Android devices on the App Store and Google Play later this fall.

Look for additional information about Going Digital and downloading the myStop app soon.

Holiday Service Reminders



November

Intercity Transit operates on regular schedules Veterans Day, Friday, Nov. 11, 2022.

We will be closed Thanksgiving Day, Thursday, Nov. 24, 2022. Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the holiday.

December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Sunday, Dec. 25, 2022.
- New Year's Day, Sunday, Jan. 1, 2023.

We will operate on regular schedules New Year's Eve, Saturday, Dec. 31, 2022. More information will be in the December issue of *Rider News* and on our website at intercitytransit.com/rider-alerts.

"Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit intercitytransit.com/besafe so you are sure to "Be Safe. Be Seen." this season.

Bus Stop Enhancements Continuing this Fall



Intercity Transit is improving 123 bus stops to provide easier access to both the front and back doors of buses. These accessibility improvements will expand landing pads

in support of our long-range plan and “zero-fare” demonstration project that eliminated collection of bus fares. Construction began in mid-October and is anticipated to be complete in mid-to-late summer 2023.

During stop closures you'll be asked to use a nearby alternate stop, or a temporary stop next to the construction.

Each week we'll send out rider alerts and post notices on affected bus stops, including where you can get on and off the bus. Please be aware that construction schedules are subject to change and are weather dependent.

For more information visit intercitytransit.com/rider-alerts or contact Customer Service at 360-786-1881 with questions or for service information.

Prepare for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely.

Prepare now by becoming familiar with our standard snow detours at intercitytransit.com/bus/routes/snow-detours.

If roads are snowy or icy, check for service information before you leave home.

Get real-time winter weather alerts by text message or email. Sign up at intercitytransit.com/subscribe.

Look for more information about preparing for winter weather in the December *Rider News*.

Look for Jingle Buses on Routes Near You



The Intercity Transit Jingle Buses will be coming to a route near you later this month! We are excited to

announce that there will be two festively decorated buses and a Dial-A-Lift van again this year to spread holiday cheer throughout the community.

The Jingle Buses will travel on different routes each day from Friday, Nov. 25 – Friday, Dec. 30.

City of Olympia: Steps to House More People, Fewer Cars



Could multifamily housing near frequent transit routes require less dedicated parking? Considering this question is part of the City of Olympia's Housing

Action Plan strategy to “expand the overall housing supply by making it easier to build all types of housing projects.”

As a result, the City of Olympia is considering ways to offer a wider range of off-street parking options to those considering new or redevelopment housing projects. They want your feedback to understand where less space for parked vehicles could create benefit.

Greater flexibility could let those who build housing consider how much space and cost to dedicate for vehicles when buyers or renters may prefer less vehicle-dependent lifestyles. Reducing vehicle storage space per unit could help increase the supply of all types of future housing.

Visit engage.olympiawa.gov/reducing-parking-requirements to share feedback in November. Stay informed by receiving City “Planning and Development” updates from olympiawa.gov/news.