



Operator Recruitment and Village Vans Program

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Director of Operations

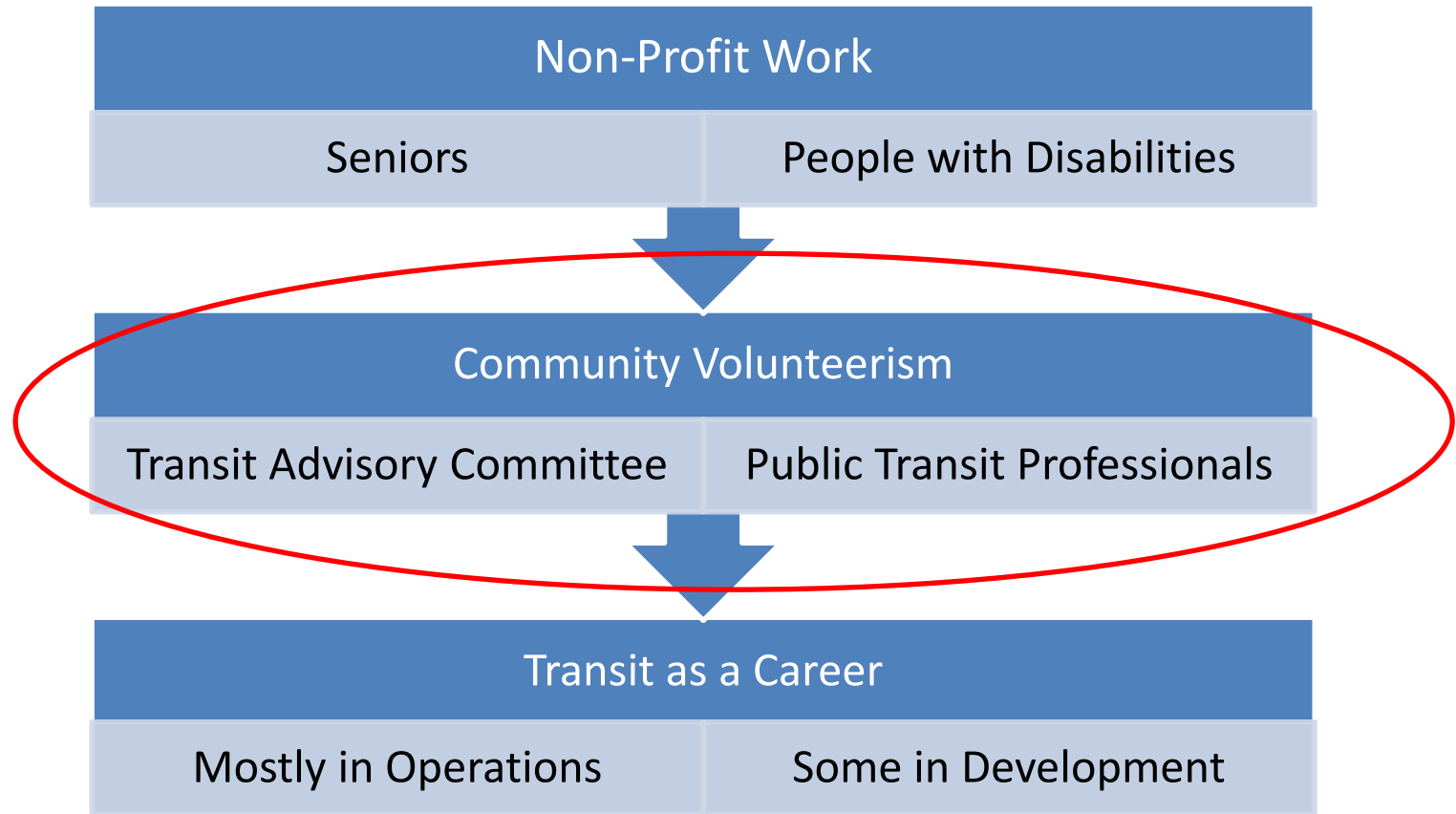
Izi Lemay

Village Van Supervisor

Overview

- How Transit Found Me
- Operator Recruitment
- About Village Vans
 - Stats Review
 - Community Partners
 - Meet Grant & Izi
 - Passenger Success

How Transit Found Me



Operator Recruitment

- Method
 - Hire for Customer Service Skills
 - CDL not a prerequisite
 - Focus on transit as a career with state benefits package and deferred comp/401k options





Operator Recruitment

- ❖ Operator Training Timeline
 - Contingent job offers
 - Offer temporary jobs as interim option
 - Fully paid 8-week training cycle
 - Suggest Village Vans for unsuccessful candidates

Village Vans

A Workforce Development Program

- Passenger
 - Employment Related Transportation
 - Reduce transportation barriers so that passengers can become financially independent
- Volunteer
 - Driving passengers, dispatching and job shadowing
 - Assist with cover letters, resumes and mock/informative interviews
 - Connections within the community
 - Develop work skills for participants so they are competitive in the job market

Poverty Competency

Beegle Poverty Immersion Institute (Portland, OR)

- 2-day course gaining knowledge and education
 - A grounded understanding of poverty and what we can do to successfully assist people in moving out – and staying out – of poverty.

Village Vans Volunteer Stats

- Employment Hires:
 - 2019: 21
 - 2020: 19
 - 2021: 7
- Employment with Intercity Transit:
 - 2019: 11
 - 2020: 4
 - 2021: 4
- Employment in Transportation Field:
 - 2019: 16
 - 2020: 2
 - 2021: 2

Intercity Transit has hired 41 Village Vans Volunteers since 2002. 25 of these volunteers still work at I.T., including 22 Operators.

Village Vans Passenger Trips

- 2019 Trips
 - Work Support: 3,708
 - Daycare Stops: 1,640
 - School or Training: 952
- 2020 Trips
 - Work Support: 1,892
 - Daycare Stops: 1,378
 - School or Training: 450
- 2021 Trips
 - Work Support: 1,292
 - Daycare Stops: 128
 - School or Training: 226

Community Partnerships

- WA Department of Social and Health Services
 - Division of Vocational Rehabilitation
- Pacific Mountain Workforce Development Council
- WorkSource
- South Puget Sound Community
 - Student Employment
 - Career Center



Volunteer Screening

INTERcity
TRANSIT

Search

PLAN YOUR TRIP HOW TO RIDE SERVICES EMPLOYMENT ABOUT US

Home > Village Vans > Village Vans Internship Application

Village Vans Internship Application

- Eligibility Requirements
- **Personal Information**
- Driving History
- Additional Info
- Complete

First Name *

Last Name *

Date of Birth *
mm/dd/yyyy

Address *

Address 2

City/Town * **State/Province *** **ZIP/Postal Code ***

E-mail Address *

Telephone

Phone Type

Phone Number

Add new item after item 1 Remove item 1

Drivers License Expiration *
mm/dd/yyyy

Washington State Driver's License # *

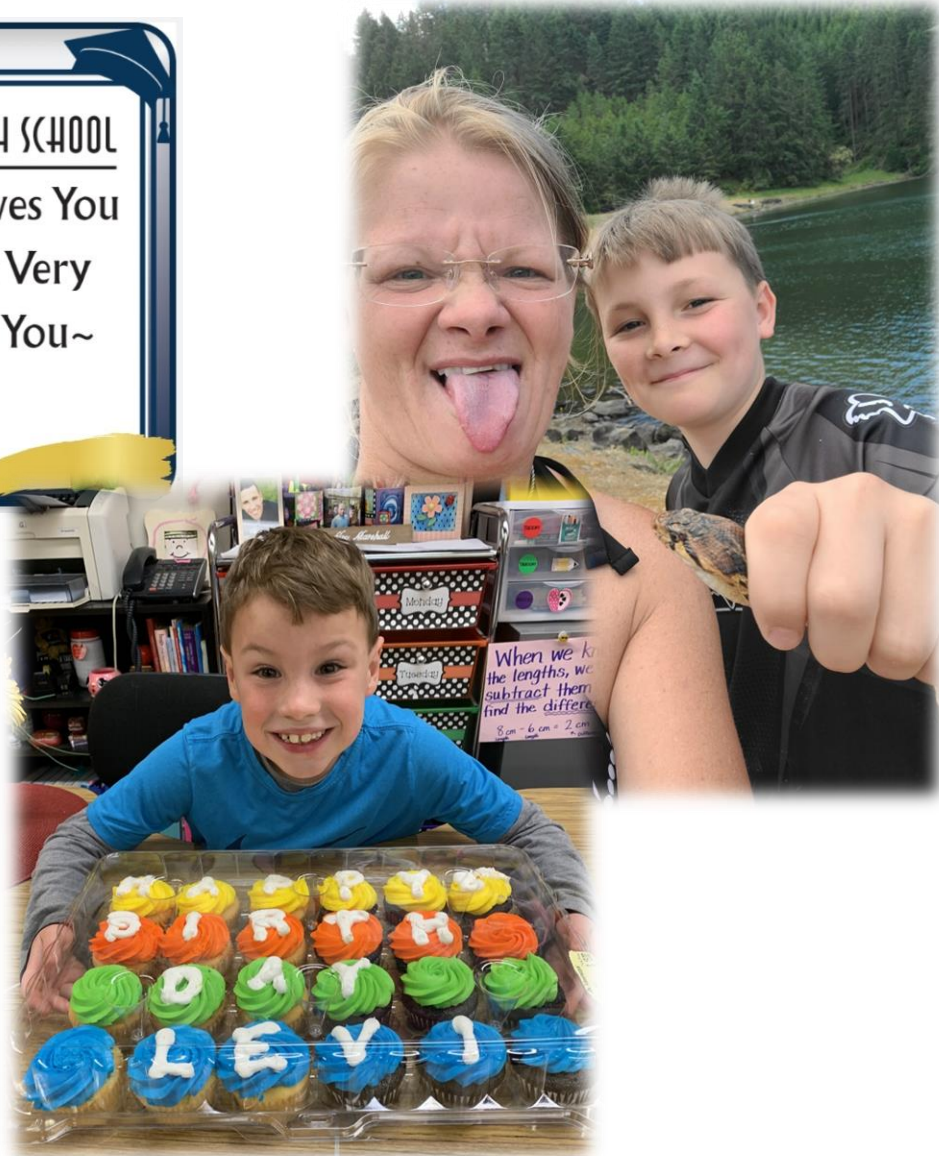
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Helpful during
job fairs and
hiring events**INTERcity**
TRANSIT



Volunteer to
Operator *then*
Dispatcher:
Grant

Passenger Success: Jennifer



Passenger Success: Kim

As a new immigrant with no driving experience, I was hesitant to actively look for job opportunities. When I was referred to Village Vans, I was excited at the prospect of joining the workforce again and having guaranteed safe rides to work. Village Vans is a wonderful employment support program that connects intern drivers and newly employed passengers to build work experience together and improve their lives. I am eternally grateful that I met the Village Vans team.

Passenger Success



My Name is Not “Those People”

The wind will stop before I let my children become a statistic.

Before you give in to the urge to blame me, the blames that lets us go blind and unknowing into the isolation that disconnects us, take another look.

Don't go away.

For I am not the problem, but the solution.

And...My name is not “Those People.”

Excerpt from Julia Dinsmore's poem, My Name Is Not “Those People,” included in her book, My Name Is Child of God ... Not “Those People”: A First-Person Look at Poverty (Augsburg Fortress Publishers)



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Thank you!