

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

June 2022

Service Update

ZERO-FARE Schedules for our routes won't change with the upcoming service change effective June 12, 2022. Due to limited staffing, The One and Dash continue to be suspended and Route 13 continues to operate on 30-minute frequency.

We will reintroduce The One and Dash and increase frequency on Route 13 as soon as staffing levels allow. Reintroducing service requires having enough drivers available to drive. If you or someone you know would like to be a bus driver, check us out at intercitytransit.com/employment and join our team.

We will notify passengers of any changes to bus service on our website, social media and through our email/texting service (intercitytransit.com/subscribe). For the most up-to-date schedule information, please visit intercitytransit.com/plan-your-trip/routes.

We're Going Digital: Get Your Schedules and Maps Online



Until recently, Intercity Transit printed thousands of Transit Guides each year. We found during the pandemic that digital schedules allow us to respond quickly to changing circumstances and provide you up-to-date information. It has also reduced waste, cut costs and allowed staff to focus on sharing realtime information.

To support our transition from printing schedule books, we improved our website, making it more user-friendly and providing more detailed information. We will continue to make improvements and focus on providing more realtime information.

The June 2022 schedule booklet is our final printed schedule book. Don't worry! You can still get printed schedules for the routes you need.

Print maps and schedules from our website:

- 1 From the routes page (intercitytransit.com/plan-your-trip/routes), select the route you want to print a schedule and map for and click on the "View Route" button.
- 2 Click on the "Printable Schedule and Map" link on the route page. This will download a PDF of the most current schedule and map for your route.
- 3 Click on the printer icon at the top of your screen to print your schedule or map.

No printer? No problem!

If you would like a printed schedule, but don't have access to a printer, fill out our online order form at intercitytransit.com/order-schedules, call us at 360-786-1881, or stop by Customer Service at the Olympia Transit Center, and we will get you the schedule(s) you need.

Schedules on Independence Day



Intercity Transit will operate regular schedules on Independence Day, Monday, July 4. Customer Service at the Olympia Transit Center will be open from 7 a.m. to 6 p.m. Our administrative office will be closed in observance of the holiday.

Please remember: We do not allow fireworks on our buses. Have a safe holiday!

Sign-Up Youth for Summer Earn-A-Bike Classes



Intercity Transit's Earn-A-Bike Program is partnering with the City of Olympia to offer in-person classes July through August 2022. Registration for each four-day session costs \$5. Thurston County youth ages 5 to 15 will learn practical bicycle safety and maintenance skills through a series of hands-on activities and group bike rides.

Participants will be provided a refurbished bicycle and new helmet to use during the class. Once they complete the course, they'll earn their bicycle and helmet and can take them home the final day of class. Beginner riders are welcome to join, but they must know how to ride a bicycle to participate.

Classes will be held at our Youth Education Center, located at 215 Washington St. in downtown Olympia. Summer Earn-A-Bike classes will be held Tuesday through Friday from 11 a.m. to 3 p.m. Please visit intercitytransit.com/walknroll/earn-a-bike for more information.

Walk N Roll Bike Shop Reopening



Intercity Transit's Walk N Roll bike shop, located at 215 Washington St. in downtown Olympia, reopens on Saturday, June 4.

The bike shop will begin hosting open shop times

again for the first time since the pandemic began. Open shop time allows volunteers to join program staff to refurbish donated bicycles for Thurston County youth to earn through our Earn-A-Bike classes. No bike mechanic experience is necessary; all skill levels are welcome!

To become a volunteer, fill out an application at intercitytransit.com/sites/default/files/2022-02/WNR-VolunteerApplication2021.pdf and email it to walknroll@intercitytransit.com.

Come See Us at Community Events



We're excited to have the opportunity to participate in more events and parades this summer as staffing levels allow. Our bubble bus made its debut at the

Lacey Spring Fun Fair last month and we're looking forward to sharing it with you again soon!

Look for information about where to see the bubble bus next by following us on Facebook (@IntercityTransit) and Twitter (@intercitytransi).

Impacts to Bus Service



The warmer weather means construction, parades and community events may impact our regular routing. The best way to receive information from Intercity Transit

about upcoming detours or impacts specific to the route(s) you ride is to sign up to receive alerts via text message or email at intercitytransit.com/subscribe.

You can also find detour information on our website at intercitytransit.com/rider-alerts and by following us on Facebook (@IntercityTransit) or Twitter (@intercitytransi). For help or more information, please contact Customer Service at 360-786-1881.

Join our Maintenance Team

Steer your career in the right direction with Intercity Transit!

We're looking for highly skilled mechanics to join our nationally ranked vehicle maintenance team. Competitive pay ranges from \$32.59 to \$37.81 per hour.

Intercity Transit offers outstanding benefits including health and dental insurance, State PERS and deferred comp retirement plans, paid sick and vacation leave, tuition reimbursement, ongoing on-site and off-site training, and more. Intercity Transit is accepting applications for these full-time positions on a continuous basis.

Visit intercitytransit.com/employment for details.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.