INTERcity TRANSIT

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit **intercitytransit.com**

March 2022

Federal Mask Mandate Remains through March 18



While Washington State's indoor mask mandate will expire on March 12, 2022, the Federal mask order that requires everyone to wear proper face masks while riding transit and inside any transit building remains in place through March 18, 2022.

Please take the precautions you need to feel comfortable while riding. We will continue our enhanced cleaning protocols and provide masks and hand sanitizer onboard to help keep passengers and drivers healthy. If you want to wear a face mask while riding, please do so.

We will continue to keep passengers informed of any changes to the requirement. We appreciate your continued cooperation.

A Look Ahead: Service Update



Schedules for our routes will not change in March as they typically do during our bi-annual service changes. However, due to limited staffing at this time, the following changes are to remain in effect:

- The One remains suspended.
- Route 13 continues to operate on 30-minute frequency.

We will reintroduce The One and increase frequency on Route 13 as soon as staffing levels allow.

We will notify passengers of any changes on our website, on social media and through our email/texting service, **intercitytransit.com/subscribe**. For the most up-to-date schedule information, please visit **intercitytransit.com/plan-your-trip/routes**.

Making A Difference: National Transit Driver Appreciation Day



Intercity Transit's bus drivers work hard to ensure we can provide vital transportation services to the community. Their service and dedication during the ongoing COVID-19 pandemic has been impressive. Simply put, our drivers go above and beyond to keep us moving. Thank you today and everyday for all that you do. We appreciate you!

Celebrate Your Driver

Help us celebrate Intercity Transit's hard-working drivers on Friday, March 18 during National Transit Driver Appreciation Day.

Celebrating your driver can be as simple as a wave when you board the bus and a "thank you" when you leave.

Look for opportunities starting Monday, March 14 to share your appreciation on Facebook, **facebook.com/intercitytransit**, or Twitter, **twitter.com/intercitytransi**, using #tdad. We will share appreciative comments with our drivers.

Our bus drivers work diligently to manage schedules, give directions, answer questions, and so much more. They take pride in customer service and getting you safely to your destinations. They reliably maneuver buses through unpredictable traffic and inclement weather, like the winter weather we had in December.

For more information about National Transit Driver Appreciation Day visit **intercitytransit.com**.

Walk N Roll's 2021 Program Report



Despite the impacts of COVID-19, in 2021, Intercity Transit's Walk N Roll youth education program continued to find new and creative ways to provide education and encouragement on active and public transportation to youth and families in our community. All their work is made possible through strong partnerships with school districts, city and county government and local community organizations.

- With help from partners, the program distributed over 500 traffic safety yard signs encouraging drivers to slow down and make our roads safer for people walking and rolling.
- They helped install the first permanent traffic garden in Thurston County.
- They aided in the distribution of 237 free helmets to youth in need.
- They provided bicycle education classes and 18 youth with refurbished bicycles.
- They organized a Winter Bicycle Scavenger Hunt that encouraged 113 youth and families to get outside and be active.

To learn more about Walk N Roll's accomplishments, check-out their full 2021 Walk N Roll Program Report at **intercitytransit.com/sites/default/files/2022-02/WNR-2021-Report-Final.pdf**.

Earn-A-Bike Offering Remote Learning Class



Intercity Transit's Earn-A-Bike program is offering a virtual class to Thurston County youth ages 11 to 17 through local parks and recreation programs. Sign-up for the online class and earn a refurbished bicycle for only $5 through the end of March!

The class teaches youth essential bicycle safety and maintenance skills to prepare them to ride their bicycle safely and independently.

Students have two weeks to complete a series of online video-based lessons and quizzes. The class takes about one hour to complete. Upon successful completion of these quizzes, students will be offered a refurbished bicycle, helmet and accessories.

Please visit **intercitytransit.com/walknroll/earn-a-bike** to register for classes.

Careers at Intercity Transit



It's an exciting time to join Intercity Transit! We are an essential part of the community, with national award-winning drivers and maintenance teams, as well as extremely talented staff across the agency.

We offer an array of opportunities, competitive wages, a comprehensive benefits package, and opportunities for career advancement.

We're recruiting individuals with great customer service skills and a passion for serving our community to join our team. Visit **intercitytransit.com/employment** for current job openings. If the current openings do not match your career interest, please sign up to receive email alerts about employment opportunities with the agency at **intercitytransit.com/subscribe**.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.