

Goal 1 –Assess the transportation needs of our community throughout the Public Transportation Benefit Area.

End Policy - Intercity Transit
Authority, staff, and the public
will have access to clear and
comprehensive information
related to the transportation
needs of our Public
Transportation Benefit Area.









Schedules

77

Service Company

East Liberty / Penn Hills

MONESY-HUSAY SATS

Wayfinding





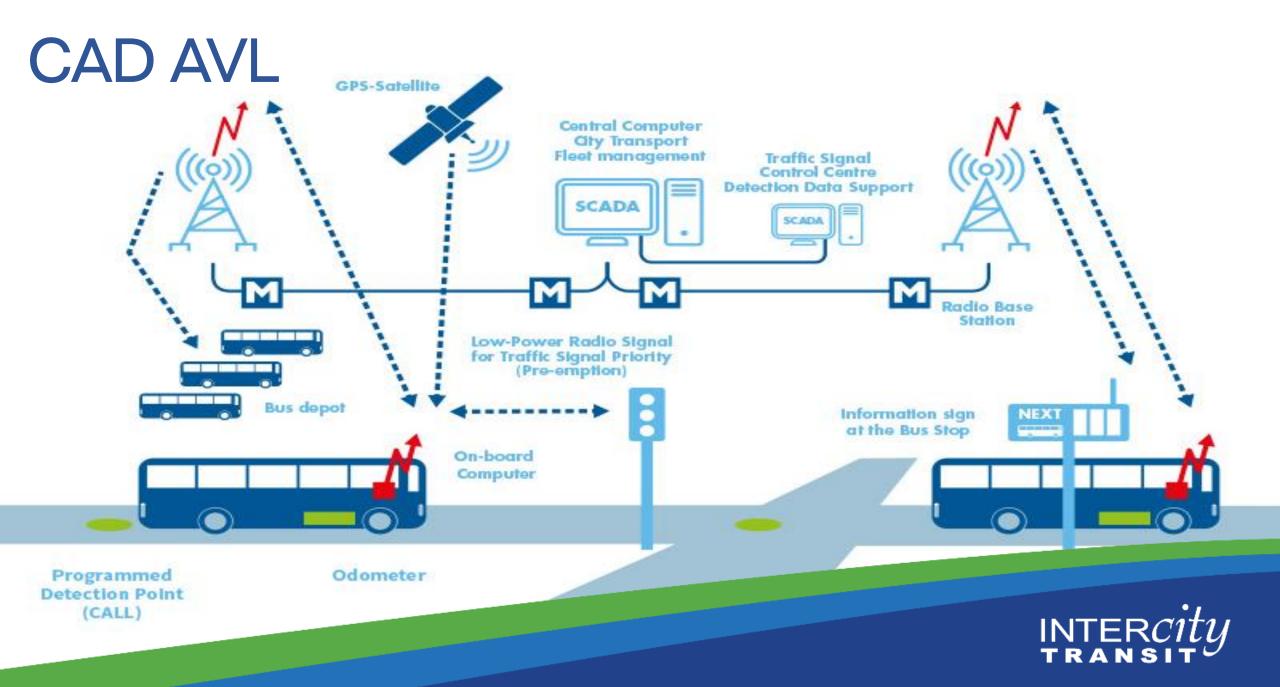
- Marketing/Communications
- Graphic Design Services
- Website Enhancements





Video Production Services





Goal 2 - Provide outstanding customer service.

End Policy - Customers, staff and the broader community will report a high level of satisfaction.



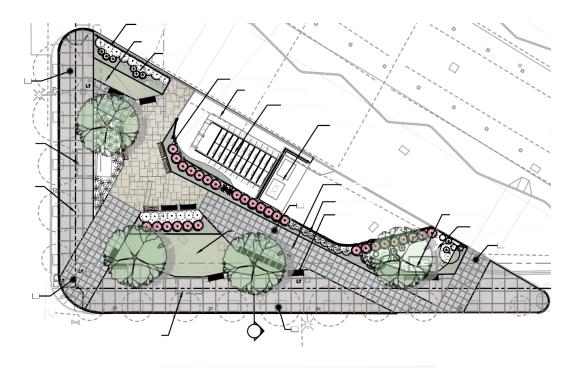


Landscape Services









OTC Public Area Updates



Goal 3 - Maintain a safe and secure operating system.

End Policy – Focus on the continual improvement for the safety and security of all customers, employees and facilities.









Pattison Base Construction



INTERCITY









Audio Visual Equipment

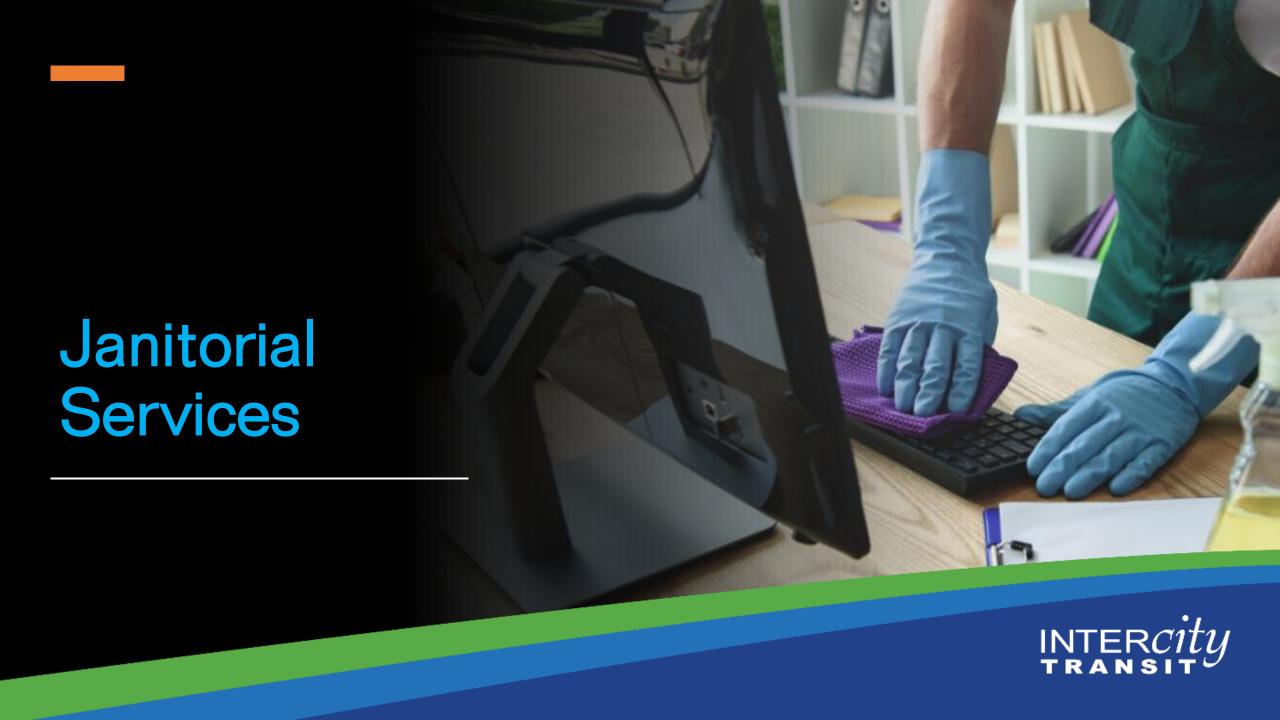




Rear Door Boarding Bus Shelters Solar Lighting









Interclean Bus Wash System





Vertical Lift Inventory Storage Solution





Goal 4 - Provide responsive transportation options within financial limitations.

End Policy - Customers and staff will have access to programs and services that benefit and promote community sustainability, focused on serving the mobility needs and demands of our community.







Fleet Card Services







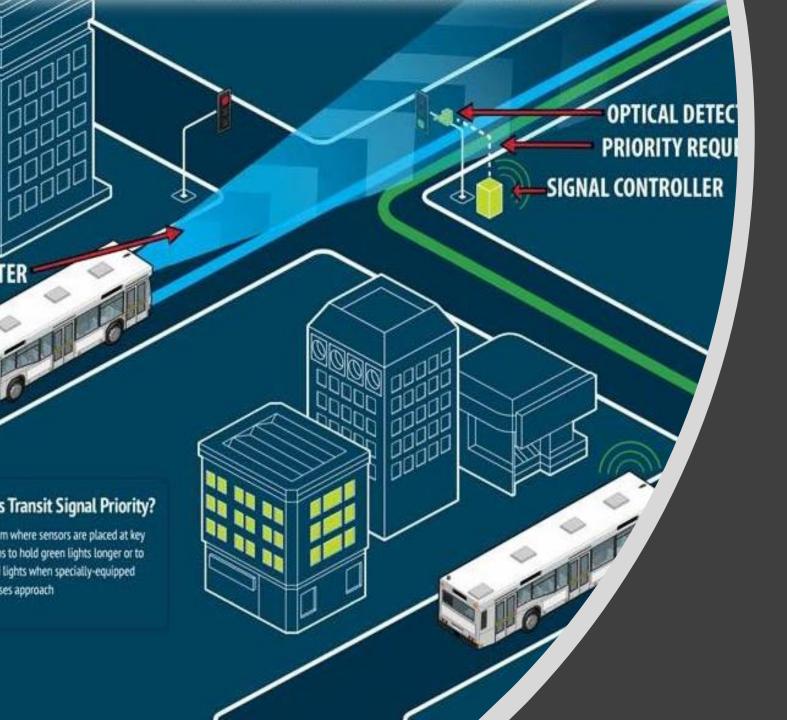


Goal 5 – Integrate sustainability into all agency decisions and operations to lower social and environmental impact to enhance our community.

End Policy - Resources will be used efficiently to minimize the negative impact on the environment and the community and, to the extent feasible, efforts will be pursued that integrate or otherwise align with broader sustainability goals.







Transit Signal Priority



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Bus Rapid Transit





