

RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit intercitytransit.com

December 2021

Upcoming Holiday Schedules



December & January

Local and Express bus service, Dial-A-Lift and Village Vans will not operate on the following holidays:

- Christmas Day, Saturday, Dec. 25, 2021.
- New Year's Day, Saturday, Jan. 1, 2022.

We will operate on regular schedules Christmas Eve, Friday, Dec. 24, 2021 and New Year's Eve, Friday, Dec. 31, 2021. Visit intercitytransit.com or contact Customer Service at 360-786-1881 for service information.

Prepare for Winter Weather



Remember this winter that our buses run in bad weather. Leave the driving to us and take comfort knowing that we'll get you there safely.

Prepare now by becoming

familiar with our standard snow detours at intercitytransit.com/bus/routes/snow-detours.

If roads are snowy or icy, check for service information before you leave home.

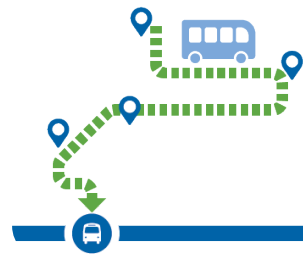
Get real-time winter weather alerts by text message or email. Sign up at intercitytransit.com/subscribe.

Service information will also be posted to:

- Our website at intercitytransit.com/rider-alerts.
- Facebook (@IntercityTransit).
- Twitter (@intercitytransi).
- Local radio stations.

Contact Customer Service at 360-786-1881 or customerservice@intercitytransit.com for more information.

Cutting Waste, Adding Efficiencies: Moving to Digital Schedules



Until recently, Intercity Transit printed thousands of Transit Guides each year. We found during the pandemic, that digital schedules were more effective at conveying up-to-date information to our customers, allowing us

to respond more quickly to changing circumstances. It also reduces waste, cuts cost and allows staff to focus on sharing real-time information.

With our December service change, we begin a transition toward not printing schedule books. We will start by printing fewer booklets. They will be available on buses and at Customer Service while supplies last.

In support of this effort, over the last year we improved our website to make it more user-friendly and provide you more detailed information. To serve you better, we will continue to improve the website and will also provide more real-time information in the coming year. If you need assistance using the digital version, contact Customer Service at 360-786-1881.

If you need printed schedules and maps, you can access them for each route on our website. Here's how:

1. From the routes page (intercitytransit.com/plan-your-trip/routes), select the route you want to print a schedule for and click on the "View Route" button.

2. When you are on the route page you want to print a schedule for, click on the "Route Table Data." This will load a PDF of the most current schedule for your route.
3. Click on the printer icon at the top of the page to print your schedule.

No Printer? No Problem!

If you would like a printed schedule, but don't have access to a printer, stop by Customer Service at the Olympia Transit Center between 7 a.m. and 6 p.m. daily and they will get you what you need. Or call us at 360-786-1881 and we will mail them to you.

"Be Safe. Be Seen." this Season



The season's short, wet days make pedestrians and bicyclists less visible. Our drivers make every effort to watch for riders waiting at unlit bus stops, but we need your help!

Help ensure your safety by:

- **Wearing bright-colored or reflective clothing.** Drivers can see you 500 feet away when you wear reflective clothing compared to just 55 feet when wearing dark colors.
- **Adding some shine.** Put reflectors on your shoes, backpack, purse, bicycle spokes, jacket sleeves, or pant legs. Reflectors in a visible location will help drivers see you in the dark.
- **Lighting yourself up.** Carry a flashlight, flashing safety strobe, or use your cell phone. Help drivers see you by standing up, moving or waving as the bus approaches your stop.

Remember these tips when you're riding the bus or visit [intercitytransit.com/besafe](https://www.intercitytransit.com/besafe) so you are sure to "Be Safe. Be Seen." this season.

We're Here to Help



When you're riding the bus, remember that the driver is there to help. If you have questions, concerns or need assistance, you can approach them. They're happy to assist you when it's safe to do so.

Look for the Jingle Bus on a Route Near You



Have you seen our fleet of vehicles decked out and spreading holiday cheer in the community? This

holiday season we have two festively decorated buses and a Dial-A-Lift van that are sure to put a smile on your face!

The Jingle Buses will travel on a different route each day through Friday, Dec. 31. For the full Jingle Bus schedule visit [intercitytransit.com/bus/jingle-bus](https://www.intercitytransit.com/bus/jingle-bus). You can also follow us on Facebook and Twitter to get daily updates about when the Jingle Buses will be on a route near you.

We wish you a happy and safe holiday season!

Earn-A-Bike Offering Remote Learning Classes



Intercity Transit's Earn-A-Bike program is offering virtual classes through local parks and recreation programs January through March 2022.

Earn-A-Bike classes teach youth essential bicycle safety and maintenance skills to help prepare them to ride their bike independently. Once enrolled, students will have two weeks to complete a series of online, video-based lessons and quizzes. Upon completion, students will be offered a refurbished bicycle, helmet, and accessories.

This program is open to youth ages 11 through 17 who live in Thurston County. Students will schedule a time for bike and helmet fittings and will pick up their items up at our Walk N Roll Education Center located in downtown Olympia. If students are unable to transport their bicycle home, we can deliver it.

Please visit [intercitytransit.com/walknroll/earn-a-bike](https://www.intercitytransit.com/walknroll/earn-a-bike) to register for classes. There is a \$5 fee for registration.

Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to TitleVI@intercitytransit.com.