

# RIDER NEWS

For information, contact Customer Service at **360.786.1881** or visit [intercitytransit.com](http://intercitytransit.com)

July 2021

## Express Bus Service to Pierce County Returns July 19



Express Service between Thurston and Pierce Counties will resume on July 19, 2021. The service will serve as far north as the 512 Park & Ride in Lakewood, where

passengers can connect with Pierce Transit and Sound Transit routes.

Route 620 will serve the Olympia Transit Center, the State Capitol Campus, Lacey Transit Center, Martin Way Park and Ride, Lakewood Station and the 512 Park and Ride. Service will be available seven days a week. Three early morning trips will be offered for commuters on weekdays.

Schedules and a map of the route are available at [intercitytransit.com/rider-alerts](http://intercitytransit.com/rider-alerts). Please contact Customer Service at 360-786-1881 or [customerservice@intercitytransit.com](mailto:customerservice@intercitytransit.com) with questions.

## Looking Ahead

We continue to work on providing more bus service on our journey to recovery. We anticipate returning some early morning service, approximately an hour and a half earlier on all routes, with our upcoming September 19 service changes. More information will be available in August.

Reintroducing service requires having enough drivers available to drive. If you or someone you know would like to drive for Intercity Transit, we encourage you to check us out at [intercitytransit.com/employment](http://intercitytransit.com/employment) and join our team.

We look forward to resuming our previous service levels as much you do. We know this has been a challenge and we appreciate your patience.

## Work-Related Van Transportation and Job Skills Program Village Vans Begins Operating Again



Intercity Transit's Village Vans program began offering its work-related transportation and job skills programs earlier this month.

The program offers free employment-related transportation for low-income individuals in the Olympia, Lacey and Tumwater areas, as well as driver training and job skills development for anyone hoping to increase their work readiness.

Transportation services include getting people to work, job interviews, job training sites and to childcare centers. The service is provided Monday through Friday from 7:30 a.m. to 5:30 p.m. Find out if you're eligible to use the transportation service by calling 360-705-5840.

Interns in the driver training and jobs skills portion of the program provide staffing needed to support the transportation element of the program. In return, participants learn marketable skills like using computers and software programs, resume and cover letter writing, and interview techniques. Participants also establish a work history, make connections and network with prospective employers. Those interested in volunteer internship opportunities should call 360-705-5831.

## Learn to Ride the Bus with Travel Training



Intercity Transit's expert travel trainers are available and ready to help you learn how to safely and confidently navigate the bus system.

The free service provides self-paced instruction to help riders who can use regular bus service become familiar with local transportation options. After your session, you'll be able to ride the bus independently, safely and confidently.

Travel trainers conduct comprehensive, one-on-one, instruction to specific destinations for passengers who need individualized attention. This training is conducted in the public transit environment—on the street, at transit stops, on buses, and at the times passengers will travel. Travel trainers use tools such as photo flip books, trip plans, and worksheets to create a truly customized program.

Our trainers shadow passengers and follow up with them at regular intervals to track their progress until they feel comfortable riding alone.

To schedule a session call 360-705-5879 or email [traveltraining@intercitytransit.com](mailto:traveltraining@intercitytransit.com). Visit [intercitytransit.com/how-to-ride/travel-training](https://intercitytransit.com/how-to-ride/travel-training) for more information about the program.

## Practice Bike Safety at Mountain View Elementary's Traffic Garden



Intercity Transit's Walk N Roll youth education program is excited to announce the Mountain View Elementary Bicycle Community Streetscape is

complete and ready for visitors. The traffic garden is located on Mountain View Elementary School's playground at 1900 College Street SE, Lacey WA 98503.

The traffic garden is a safe and fun place for youth to learn and practice bicycle and pedestrian safety skills in a fun environment away from vehicles. The streetscape includes bike lanes, stop lines, crosswalks, and roundabouts to help children grow confidence and become safe bicyclists.

The traffic garden provides an outdoor classroom for the school's physical education program and is open to the community during non-school hours. The project is a partnership between Child Care Action Council's Safe Kids Thurston County, Intercity Transit's Walk N Roll program, North Thurston Public Schools, and Alliance for a Healthier Generation with funding from State Farm.

## Federal Mask Order Still in Place



As our community continues to open up, please note the Federal Mask Order remains in place through Sept. 13, 2021 and requires everyone to wear proper face masks while riding transit, planes, trains, ferries, and inside any transit building.

We will continue to keep passengers informed of any changes to the requirement. We appreciate your continued cooperation.

## Ride The One between Martin Way Park & Ride and Capital Mall



The One is a limited-stop service operating seven days a week, every 30-minutes, from 8:30 a.m. to 8:30 p.m. The One provides travel between Lacey and west Olympia in less than half the time of other routes.

Look for The One signs at existing bus stops.

The One is designed to keep you moving:

- There are only 8 stops along the route.
- No bikes help speed up service.
- No need to pull the cord. Buses stop at each designated stop along the route.

For more information visit [intercitytransit.com/theone](https://intercitytransit.com/theone).

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Intercity Transit ensures no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in Circular 4702.1B.

For questions, or to file a complaint, contact Intercity Transit Customer Service at 360-786-1881 or by email to [TitleVI@intercitytransit.com](mailto:TitleVI@intercitytransit.com).