Authority Meeting Highlights a brief recap of the Authority Meeting of March 4, 2020

Action Items

Wednesday night, the Authority:

- Declared property (fareboxes, vehicles, inventory and information systems items) as surplus with an estimated value of \$94,628.
- Authorized the General Manager to amend legal services rates and extend the legal services contract with Law, Lyman, Daniel, Kamerrer & Bogdanovich through March 31, 2021.
- Authorized the General Manager to enter into a six-month term contract with Conduent and pay
 the related Orbital CAD/AVL system hardware/software maintenance invoice in the amount of
 \$101,595.
- Adopted Resolution 01-2020, amending the Intercity Transit Employees' Retirement Plan and Trust to allow rollovers to the Vanguard 401(k) Plan.
- Authorized the General Manager to enter into an Interlocal Agreement with Thurston Regional Planning Council for planning and data support services.

Other Items of Interest:

Welcomed:

- Eric Wells, Village Vans Assistant; Celso Rangel and Josh Ruiz, DAL Dispatch Specialists;
- Operator Class 20-01: Mandy Simons; Benjamin Wilburn; Briana Barrett; Jeremy Smith; John Ruiz; Darlene Beecroft; Eric Bjork; Megan Hatcher; Benjamin Quiles; Denisecya Colon; Bridget Parent; Vince Coppola; Mikel Chapman; Daniel Sharp; Douglas Turner; Robin Parris; Mark Neuville; Jeremy Claussen; Daniel Farrell; Denzel Tippen
- Freeman-Manzanares showed the art and a draft of the print for the Bus Book for the March 22 service change.
- Nicky Upson attended the APTA Marketing/Communications Conference in Florida, and she
 accepted on behalf of Intercity Transit the Ad Wheel Award for Best Comprehensive Campaign to
 Highlight Transit Needs "Road Trip & Intercity Transit Proposition 1." The agency will be
 considered in October for an APTA Grand Award for recognition among all public transit systems in
 North America.
- Press coverage continues on Zero Fare. Freeman-Manzanares recently interviewed with a graduate student from UCLA who is doing her master thesis on public safety and policing public transportation.
- Freeman-Manzanares, Carmody, Gilman and Sullivan will attend the APTA Legislative Conference in Washington D. C. March 15 17
- A shout-out to Administrative Services Director, Heather Smith, for "placing IT on the map." A film crew has been on site over the past two weeks filming for a customer service test video. It's a tool used to test potential operator candidates. Many of our employees, their family and friends are acting "superstars" in the video.

- Transit Driver Appreciation day is Wednesday, **March 18.** Intercity Transit will celebrate its Operators with a hand-signed banner and treats.
- The agency will conduct an Open House on Thursday, **March 19** between 11:30 a.m. and 1:30 p.m. to celebrate the completion/opening of the new transit facility. We are excited that Governor Inslee, Senator Patty Murray, and Representative Denny Heck will dedicate time to join and help us celebrate. All are welcome to attend.
- The 20-01 Class of Operators graduate on **March 20.** The event begins at 11:30 a.m. in the Maintenance Rebuild Room. Lunch is provided and all are welcome to attend.
- The March Rider News includes health tips, and our website contains tips about the COVID-19 virus and how to stay safe and healthy. It also explains we are working on a service reduction plan if we need to pull back service due to illness or if instructed by public health officials to do so. Should it become necessary, any service related changes will be communicated through our website, via GovDelivery (sign up to receive notifications if you haven't already done so), Facebook, Twitter, and our customer service staff.

Get the latest COVID-19 information and updates from:

<u>Centers for Disease Control and Prevention</u>
<u>Washington State Department of Health</u>
<u>Thurston County Department of Health and Social Services</u>

If you have additional questions or want to know what to do if you have symptoms, call the Washington State Department of Health hotline at (800) 525-0127.

- One of Intercity Transit's interest is working with the jurisdictions to receive construction mitigation dollars for transit. This conversation would have to include local and state officials as well as funders of road projects. The two-year Mullen Road project is estimated to cost IT \$650,000.
- Freeman-Manzanares reported on the current ridership numbers:

Fixed Route Boarding Numbers

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January	2019	2020	Difference	% of Change		
	334,694	401,023	+66,329	+19.8%		
February	2019	2020	Difference	% of Change		
	285,490	397,552	+112,062	+39.3%		

(Considering the February 2019 snow event, which negatively impacted boardings, we are providing February 2018 boarding information below as that might provide a more realistic picture of increased ridership. The difference in ridership between 2018 and 2019 was 27,340).

February	2018	2020	Difference	% of Change
	312,830	397,552	+84,722	+27.1%

Pat Messmer/Clerk of the Board Prepared: March 5, 2020