

Village Vans

2018 Status Report

Cindy Fisher
Village Vans Supervisor

Workforce Development Program

- **Employment related transportation to low income individuals.**
- **Reduces the transportation barrier for families living in poverty so they may become financially independent.**
- **Job shadowing opportunities in the transit industry.**
- **Assistance with cover letter and resume writing.**
- **Assistance with application processes.**
- **Mock interviewing.**
- **Develops work skills for participants so they are competitive in the job market.**

Transportation provided by Village Vans

It's not just about the
ride,

It's all about how the
ride affects lives!

Workforce Development provides Hope and Dreams for volunteers



Hope

Zach,

Thank you for being there
for me.

You are good at your
job and I appreciate
your knowledge and help.

Thanks for giving me
some hope.

Anna Marie

Dream

Cindy,

Thank you for giving me
support when I needed it
most & for helping me thru
this job hunting process.

Your community knowledge
is outstanding & you are
very, very good at what you
do; helping others to Dream.

Anna Marie

2018 Stat Review

- 239 Passengers traveled with Village Vans
- 3560 Trips provided
 - 2231 work support rides
 - 589 daycare stops
 - 73 rides to interviews
 - 647 trips to school or training
 - 17 medical or rehab visits
 - 3 errands such as grocery store
- 32720 Miles

Making a Difference

- Mom and son never left their apartment for 2 years.
- Village Vans provided transportation for this family while she searched for and secured a job.
- Her son began attending Headstart pre-school and daycare.



It takes a Village!

Jenny

Landlord Liaison

Washington Service Corps

Family Support Center of the South Sound

jennyc@fscss.org

360-754-9297

Zach you are AMAZING 😎 😎
Thank you for all your awesome work,
I really couldn't do this without you!!! 😊





Note from Bryce and Susan Ensign

Village Vans transported Bryce for a long time.

You helped keep him involved in the community and active in his quest for getting a job.

Partly as a result of your outstanding service and dedication, he did get a job!

He is thrilled to be newly employed at Coastal Imaging.

We cannot thank you enough for your excellent service.

It is this kind of program that truly does make a significant and meaningful difference in the lives of many people.

Congratulations on a job well done.

Again, we are very appreciative of your wonderful service.

Passenger Success

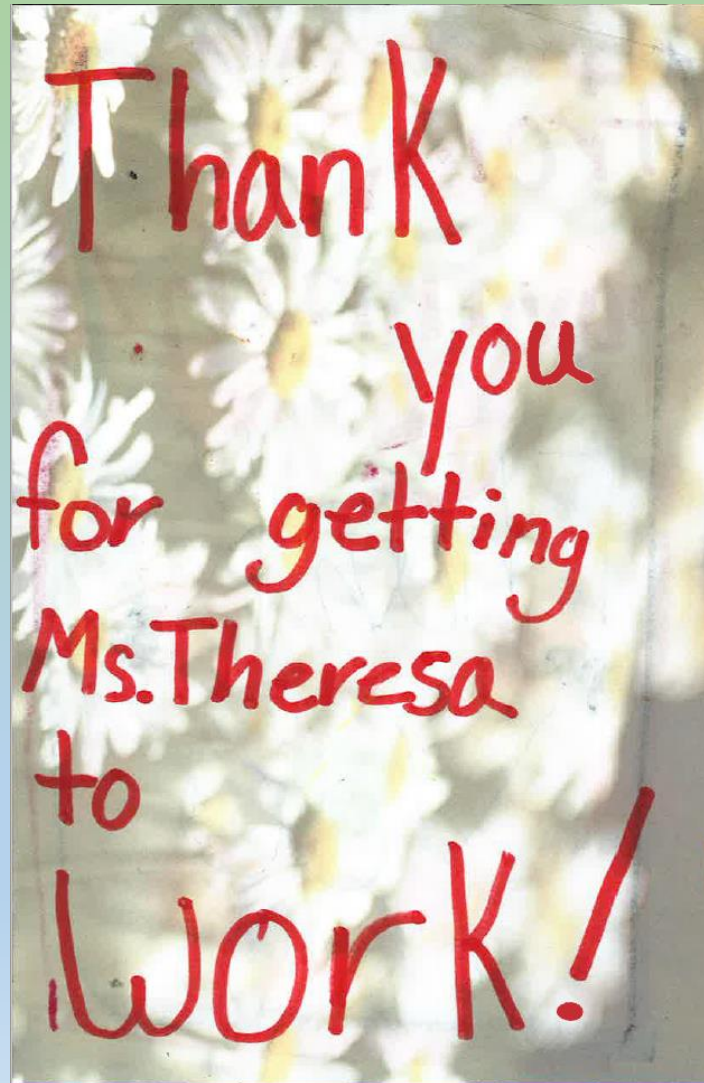
**Thank-you for
helping me reach my
goal!**

Senior Community Services
Employment Program



Eileen Dalton,
Housing Coordinator
South Puget Sound Habitat for Humanity
711 Capitol Way South, Suite 401
Olympia WA, 98501

YMCA after-school program teacher



New Market Skills Center

High School with a Purpose

- 647 trips provided

5 students completed GED

5 students earned CNA

“We would not be able to help our students get there without the support of Village Vans.

Your team is making an incredible impact in the lives of our students”.

Jason Lucarelli

Director, Thurston County YouthBuild

Community Youth Services



2018 Volunteers WORKING FOR A LIVING

- 21 Village Vans Volunteer Drivers
- 3479 volunteer hours
- 18 Employment Hires
- 6 Hires with Intercity Transit
- 10 Employment Hires in transportation
- 4 Hired into Multiple Positions



Temporary positions or jobs with Temp Agencies

Carol Rice

volunteered 67 hours
employed with Cabela's and REI



Bethany Hayward
volunteered 28 hours
employed with Overstock



**I CAN'T
KEEP CALM
BECAUSE
I GOT A
NEW JOB**

James Ellison

volunteered 58 hours

Employed with A/Team Transportation and Intercity Transit



Laurie Bates

volunteered 820 hours

employed with Intercity Transit in temporary and permanent positions



Bob Oliver

volunteered 391 hours
employed with Intercity Transit
in temporary and permanent positions



Tyler Huey

volunteered 357 hours
employed with Intercity Transit



Windee Walker

volunteered 266 hours
employed with ESD 113



WHOOOP
WHOOOP
I GOT A
NEW JOB!!!

Ralph Lovelace

volunteered 417 hours

employed by ESD 113 and Horizon Medical Transport



NEW JOB!

MeShel Wilson
volunteered 20 hours
employed by Forza



Steve Trotter

volunteered 135 hours
employed by Repair Shop



Renee Ritchie
volunteered 21 hours
employed by Peace Transportation



Izi Lemay
volunteered 46 hours
(hired as Coach Operator in 2019!)



Tyler Huey, Maintenance Assistant



It is with great pleasure I get to announce we have selected new Maintenance Administrative Assistant.

Tyler Huey will begin Monday.

We recruited Tyler from Village Vans, where he has been volunteering as he transitioned from his previous career in print media in roles as Editor and Journalist

Congratulations Tyler!

INTERcity
TRANSIT

Paul Koleber

Director of Fleet and Facilities Maintenance

Workforce Development

From: Paul Koleber

Sent: Friday, August 10, 2018 10:40 AM

To: Cindy Fisher <CFisher@intercitytransit.com>

Subject: RE: Process Continuity

Cindy!

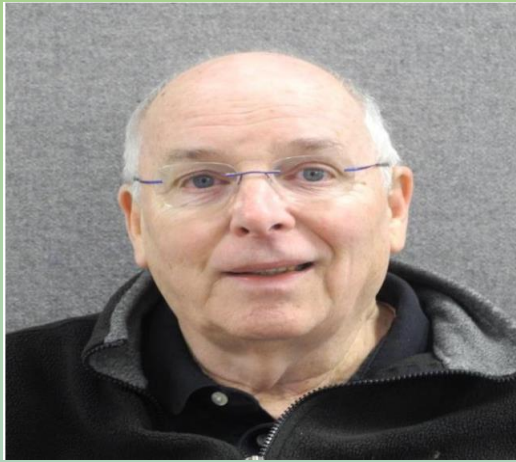
Say, there is something with which I need your help.

Do you have someone amazing that would fit exceedingly well with our wayward band of merry Maintenance minstrels?

Perhaps a temporary position for someone to try it out?

It's an amazing opportunity for someone to get in the door.

Robert Oliver



From: Horizon Medical Transportation
[<mailto:HorizonMedicalTransport@hotmail.com>]

Sent: Friday, May 11, 2018 2:19 PM

To: Cindy Fisher

Subject: Requirements for Horizon

- **Ralph worked for Intercity Transit about 20 years ago and came back to volunteer. He was searching for work and we helped him become employed.**

HELP ME
UNDERSTAND

HELP ME UNDERSTAND

- **Poverty Institute of Portland with Dr. Donna Beegle**
- **2 day course education gaining knowledge and education**
- **Learning about people living in poverty**
- **Real Life exercise in accessing services with limited funds and time**
- **Received the amount of money provided by State Assistance and decided which basic needs you spend your money on.**
- **Very important in the services provided to our passengers and our volunteers**

**As we know, transportation is a huge barrier for many,
but especially those living in poverty.**

If you're judging
behavior,
you cannot connect!

Governor Inslee's Poverty Reduction WorkGroup

RCW 74.08A.280

- Goal to reduce poverty by 50% by 2025
- Local Planning Areas were established (LPAs)
- 26 LPAs across the state
- Leadership representatives from the “core four” partners –
DSHS, ESD, Dept. of Commerce contractors, and Community & Technical Colleges

**Less poverty benefits families,
businesses, and local economies
in every community in our state.**

Thurston Local Planning Area

The ultimate goal of an LPA is to connect, coordinate, communicate, and plan activities and projects together with community organizations so those living in poverty can succeed.

LPA co-chair 2019

- Historically the LPA Chair and co-Chair are from the core four!
- The group decided to move away from this rule, and asked me to co-chair the LPA. **I am proud to represent IT and VV!**
- **From:** susan.kempf@commerce.wa.gov
Sent: Friday, December 21, 2018
To: <CFisher@intercitytransit.com>
- **Subject:** Hi Cindy! Welcome to LPA Leadership
Importance: High



LPA Regular Members

DSHS

ResCare

Intercity Transit

Housing Authority

Dept of Voc Rehab

Dept of Child Support

Family Ed and Support

SPSCC

Comm Youth Services

Early Learning

SafePlace

ESD WorkSource

Parent Education

Parents as Teachers

NW Justice Project

Family Services

Kinship Navigator

Pac Mnt

Community Action Council

Tulip Financial

Capital Recovery

2018 Thurston Local Planning Area Resource Fair



Transportation Panel

- Travel Training
- Rural Transportation
- DAL
- CCS – Bus Buddies
- Customer Service
- City Gates
- Village Vans
- Fixed Route

This panel was very well received at a LPA meeting – They have asked for a repeat in 2019!



Innovative Workforce Development Ladders of Opportunity Grant

- FTA Workforce Development grant 2017 – 2019
- 50/50 Cooperative Agreement \$400,000
- 2 quarters remaining
- Actively seeking new funding opportunities with Grants Administrator

Innovative Workforce Development Grant Partnership Outreach

5154 clients reached in 2018 by our Partners
discussing Village Vans services to potential riders and volunteers.

- DSHS/DVR



- Pac Mnt



- SPSCC



Ladders of Opportunity

“Through transportation, we can help ensure that the rungs on the ladder of opportunity aren’t so far apart—and that the American dream is still within reach for those who are willing to work for it.”

– Secretary Anthony Foxx

Former United States Secretary of Transportation

Thank You

Please know that Village Vans makes a difference in our community every day.

Transportation is a huge barrier to those living in poverty.

**Those who need us most
have most difficulty in accessing our services.**

**FROM ALL OF OUR PASSENGERS,
I WANT TO EXTEND THE THANKS THEY EXPRESS TO VILLAGE VANS
VOLUNTEERS AND STAFF WITH EVERY RIDE THEY RECEIVE.**