

**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA
March 20, 2017
5:30 PM**

CALL TO ORDER

- | | | |
|--------------|--|----------------|
| I. | APPROVE AGENDA | 1 min. |
| II. | INTRODUCTIONS | 1 min. |
| | A. Intercity Transit Authority Representative RYAN WARNER
<i>(Victor VanderDoes)</i> | |
| III. | MEETING ATTENDANCE | 3 min. |
| | A. April 5, 2017, Regular Meeting <i>(Jan Burt)</i> | |
| | B. April 19, 2017, Work Session <i>(Billie Clark)</i> | |
| | C. May 3, 2017, Regular Meeting <i>(Victor VanderDoes)</i> | |
| IV. | APPROVAL OF MINUTES -February 13, 2017 | 1 min. |
| V. | NEW BUSINESS | |
| | A. GO LEWIS McCHORD VIDEO <i>(Carolyn Newsome)</i> | 10 min. |
| | B. VILLAGE VANS UPDATE <i>(Erin Pratt)</i> | 20 min. |
| | C. UPDATE ON SERVICE REDUCTIONS FOR ROUTES ST 592
AND IT 609 <i>(Dennis Bloom & Steve Swan)</i> | 20 min. |
| | D. COMMUNITY CONVERSATION UPDATE <i>(Dennis Bloom)</i> | 20 min. |
| | E. INTERLOCAL AGREEMENT - SUMMER YOUTH PASS
PROGRAM <i>(Dennis Bloom)</i> | 10 min. |
| VI. | CONSUMER ISSUES - All | 20 min. |
| VII. | REPORTS | |
| | A. February 15, 2017, Work Session <i>(Walter Smit)</i> | |
| | B. March 1, 2017, Regular Meeting <i>(Mitchell Chong)</i> | |
| | C. March 15, 2017, Work Session <i>(Carl See)</i> | |
| | D. General Manager's Report <i>(Ann Freeman-Manzanares)</i> | |
| VIII. | NEXT MEETING -April 17, 2017. | |
| IX. | ADJOURNMENT | |

Attendance report is attached.

Intercity Transit is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin consistent with requirements of Title VI of the Civil Rights Act of 1964 and Federal Transit Administration guidance in FTA Circular 4702.

For questions regarding Intercity Transit's Title VI Program, you may contact the agency's Title VI Officer at (360) 705-5885 or ephillips@intercitytransit.com.

If you need special accommodations to participate in this meeting, please call us at (360) 705-5857 three days prior to the meeting. For TDD users, please use the state's toll-free relay service, 711 and ask the operator to dial (360) 705-5857.

Please consider using an alternate mode to attend this meeting: bike, walk, bus, carpool, or vanpool. This facility is served by Routes 62A, 62B (on Martin Way), and 66 (on Pacific Avenue).

Minutes
INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
February 13, 2017

CALL TO ORDER

Chair VanderDoes called the February 13, 2017, meeting of the Citizen Advisory Committee (CAC) to order at 5:30 p.m. at the administrative offices of Intercity Transit.

Members Present: Chair Victor VanderDoes; Vice Chair Sue Pierce, Jan Burt; Jonah Cummings; Ursula Euler; Mitchell Chong; Michael Van Gelder; Carl See; Tim Horton; Peter Diedrick; Marie Lewis; Marilyn Scott; Austin Wright; Billie Clark; Denise Clark; Joan O'Connell; Walter Smit; and Lin Zenki.

Absent: Aria Perez and Leah Bradley

Staff Present: Eric Phillips; Emily Bergkamp; Paul Koleber; Thomas Van Nuys; Jessica Brandt and Nancy Trail.

APPROVAL OF AGENDA

It was M/S/A by VAN GELDER and CLARK, D. to approve the agenda.

INTRODUCTIONS

VanderDoes introduced Authority member, CLARK GILMAN.

MEETING ATTENDANCE

- A. February 15, 2017, Work Session - Walter Smit
- B. March 1, 2017, Regular Meeting - Mitchell Chong
- C. March 15, 2017, Work Session - Carl See

APPROVAL OF MINUTES

It was M/S/A by VAN GELDER and WRIGHT to approve the minutes of the January 9, 2017, meeting.

NEW BUSINESS

- A. **ESMS UPDATE** - (*Jessica Brandt*) Brandt introduced herself and indicated she had worked in the Environmental and Sustainability Management System (ESMS) at Intercity Transit for 5 years. ESMS is a system of processes and procedures and it helps the agency decide what aspects to focus on and prioritize. Once prioritized staff sets targets and areas where the agency can improve. The program is continually monitored and is certified to international standards.

Cummings and Gilman arrived.

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The agency was first certified in compliance with the original 2012 set of standards. As with everything the national standards and best practices have changed and they came out with new standards in 2015. The agency decided to pursue certification in the new standards.

Brandt indicated part of the program requires a third party auditor visit the agency and review ESMS to determine if the agency is meeting the standards. Staff did some additional training and updated the management system looking at the processes and procedures. The agency received certification to the new standards at the end of November. The certification is for three years. Auditors visit once a year to confirm the agency is meeting the standards to maintain certification. In January 2021 the Authority will decide if the agency wants to continue to meet the ISO 14001 standard again.

O'Connell and See arrived.

Brandt shared the new standards require that the agency determine what environmental impacts result from the work they do. Then staff can focus on goals and priorities. Intercity Transit moves people, maintains fleet and facilities. From there staff determined agency impacts and where to focus energy. Through this process staff determined to focus on land use organizations, transportation demand management, commute trip reduction, greenhouse gas emissions, air quality and waste and recycling.

Brandt stated that leadership was another important component to the new standard. The agency must show strong leadership commitment to ESMS. The new standard also focuses on external communication to the community and stakeholders. The agency has ESMS information on the website.

Brandt indicated staff worked through the lifecycle perspective for the agency. Staff identified the supply chain/acquisition; operation/services; maintenance; and end of life/disposal. This helped identify the potential environmental impacts. Prioritizing greenhouse gas emissions from the fuel used to move people and the facilities that have to be powered. Spill prevention and response is important since the agency receives a few fuel deliveries each week. The system requires continual tracking and reporting.

Brandt shared that fuel efficiency has continued to improve in both DAL vehicles and coaches. She commended Paul Koleber for his continual commitment to this effort. This is a huge success story to share. Fuel and technology require continual analysis to make sure the agency is using the most environmentally friendly type.

Koleber indicated currently staff is interested in and studying R99 renewable diesel and they continue to research it. It is a much cleaner option and it is 100% non-petroleum made out of food waste. The nice thing about it is it is so highly refined it will flow at -30 degrees plus. It is much cleaner out of the tail pipe and should get better mileage. Staff will work with the state to see if they can eventually get it on the state contract. Right now it runs about \$0.12 to \$0.14 more per gallon, but staff is still researching.

Brandt indicated buying into the green power program from PSE makes the agency a 100% green power partner. The agency pays more for what they use, but is using less. The agency saw a dramatic drop in costs when they did a lighting retrofit. Green Power is for residential and business customers. It all comes from a Washington Landfill in Aberdeen.

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Brandt shared the agency is part of the APTA Sustainability Commitment program. Membership includes transit agencies across the nation and they get together and share best practices. Intercity Transit is at the gold level and has been since 2012. There are about a dozen agencies at the gold level and 2 or 3 at the platinum level. Intercity Transit is seen as leaders in the area and other agencies call to replicate the program. The agency has many partners locally, regionally and at the national level so they are not working in a vacuum. The agency also partners with Thurston Thrives, Thurston Green Business, and the Thurston Climate Action Team on the county level, and with WSTA at the state level.

Brandt answered questions.

VanderDoes – asked how PSE determines where the green power comes from that goes to this facility.

Brandt – responded that question would be best answered by PSE.

Euler – inquired about the life cycle of a bus and what happens to it when it gets replaced.

Koleber – indicated we offer them first to neighboring jurisdictions and transit agencies and then they go to public auction.

Zenki – remarked that some end up in third world countries.

Koleber – indicated some people tear them down and recycle every part.

B. INSTA-CHAIN AUTOMATIC CHAIN DEPLOYMENT SYSTEM FOR BUSES - (*Paul Koleber*) *Koleber* indicated the agency had approximately \$100k in damage from tire chains last big snow year. Standard chains stay on tires and this wears chains out and then they scrape the sides of the bus. Staff did the math and realized that for a whole lot less than one snow event they we could outfit the fleet with Insta-Chains. The old chains are heavy and expensive and deployment and removal are very labor intensive. Sometimes staff is three months out repairing damage from tire chains. Staff began researching other options and selected Insta-Chain for a number of reasons. The rubber wheel runs against the bus wheel, the deployment is air powered, and all drivers have to do is flip a switch. Once the device makes contact with the wheel it starts to spin. The chains run between the rubber and the road. The competition offers a product with fewer chains, and it is made in China. The Insta-Chain product is made in America and costs less.

Koleber showed two videos demonstrating Insta-Chains in use on vehicles as well as a video made for staff training. He shared that this gives control to the driver who can deploy the chains on the fly. Staff decided on some additional functionality concerning traction control that allows the driver to have some more throttle if they are stuck when the chairs are deployed

Koleber answered questions.

Smit – asked about the minimum/maximum speed for use.

Koleber – indicated 25 MPH, the same as regular chains.

Euler – inquired about the effect on the asphalt.

Koleber – replied it is the same as regular chains, except that these are removed much faster and in that sense may damage roads as much.

Wright – asked if drivers got to use them in last week’s snow event.

Koleber – responded staff had just finished the training video and it wasn’t done in enough time to get drivers trained. Several units have been installed but have not been wired.

O’Connell – inquired about the power for the units.

Koleber – indicated they use air pressure and then they move against the tire and can be used on vehicles that are half ton or larger.

Clark, D. – asked if there have been instances of them hitting the undercarriage.

Koleber – responded there hadn’t been because they move perpendicular to the tire.

Chong – asked how they get the air pressure on coaches.

Koleber – indicated the coaches have an air pressure system. He added the 5 new DAL vehicles will also be equipped with a pressure system so they can use the chains as well.

Zenki – inquired about how long it will last and how much it costs.

Koleber – responded it’s about \$100 for each wheel. The original cost per vehicle was \$2,500 and staff was able to get it down to \$1,200. Longevity remains to be seen. Koleber passed around a sample of the product for the committee to inspect.

C. DIAL-A-LIFT, TRAVEL TRAINING & BUS BUDDIES UPDATE – (Emily Bergkamp)

Bergkamp indicated she would speak to the accessible transportation programs at Intercity Transit, and share the 2016 end of year data for Travel Training and Bus Buddies. She shared that she loves telling people where she works and people usually ask her if she drives a bus. What this brings to mind for her is that the agency isn’t about buses, it’s about people. Intercity Transit is about the people on the bus and the accessible service options for travel.

Bergkamp shared an outline of the information she would cover including the Americans with Disabilities Act (ADA); the impact of the aging population on public transportation; Travel Training; community partnerships like Bus Buddies; and the important role Dial-A-Lift (DAL) plays in accessible transportation.

Bergkamp indicated the ADA was passed in 1990 affording civil rights protection for the disabled. One in five people live with a disability. To think about that conceptually it would be the equivalent of Florida and California combined. It is important that disabled have equal rights to the things that everyone else enjoys. The ADA enhanced and changed transportation. All Intercity Transit facilities and buses ensure that everyone has access. DAL service must extend a minimum of ¼ mile beyond the boundaries of the fixed route

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service. It would be wonderful to go further, but the agency doesn't have the resources. Yelm is the exception where service runs out a mile and a half. The population is sparse in Yelm and the board wanted the agency to provide a little more coverage.

Bergkamp shared that all fixed route coaches include wheelchair ramps and kneel to assist those with disabilities and in wheelchairs. All fixed route coaches also have voice and text stop announcements. Training is an important aspect and operators receive passenger service and safety training. Staff discusses disabilities which are most common, and also hidden disabilities people can't see. Sometimes it's hard to know what's going on. Focusing on the accessibility of fixed route has enhanced people's life.

Bergkamp added that the aging population's needs in the coming years increase and some of the numbers really get people's attention. The over 65 populations is projected to increase by 77% by 2045. TRPC forecasts 20% of Thurston County's population will be 65 and over by 2030. The influx of non-drivers will need transportation options and they will be thinking about using the bus. Some haven't used the bus since they were children. Many older adults do not have sufficient familiarity and knowledge of public transportation to successfully use it as a primary mode of transportation. It is important that they know what their options are and that they are familiar with the companion services.

Bergkamp shared an update on the Travel Training program. Travel Training involves training people individually how to ride the bus. They conduct barrier assessments and teach clients every aspect of riding the bus. They show them how to pay the fare; read transit guides; pull the stop cord; and get off at the right stop. Travel Training works with people with mobility devices. The great thing about the wheelchair ramps is they always work and can be manually deployed. Anyone who has gotten a new mobility device knows it is fast, hard to control, and thinking about getting on a fixed route bus makes people a little anxious. Staff invites people to come and practice in the bus yard and they practice until they feel comfortable. Travel Trainers create really wonderful relationships with people as their needs change. Victor's daughter is an excellent example. As clients get jobs, move, etc. Intercity Transit is really lucky to have two travel trainers. Bergkamp shared a travel training video produced by The Olympian.

Bergkamp provided an update on the Bus Buddy program. The program was started by Jane Bohanan and Susan Chambers to help get her to medical appointments in Seattle. The program was revamped a few years ago based on a need. Sometimes people need someone to travel with them, for a variety of reasons. In 2013, Catholic Community Services (CCS) put in a grant request for funding and they needed in-kind support for the program. Intercity Transit provides office space; a computer; and assistance from Travel Training. In a nut shell Bus Buddies are experienced bus riders and they provide free support to anyone riding public transit to enhance mobility. Staff tries to match volunteers with riders. There are about 10 Bus Buddies in the program right now.

Bergkamp indicated in 2016 Bus Buddies assisted 23 individuals with fixed route travel. Six of those individuals were DAL eligible clients who took 9 trips with their buddy. They did mostly local trips; some transfers to Pierce Transit; and others coming from Mason County to medical appointments. Bus Buddies helped meet a need for those people who would ride the bus if they just had someone to go with them. CCS is the fiduciary for the grant and it is funded through the end of the current biennium 2017, and CCS has applied for another grant. Bus Buddies receive a monthly pass if they contribute 6 hours a month.

Bergkamp shared a letter showing the nexus between Travel Training and Bus Buddies. A client shared that she received excellent Travel Training from Curt Daniel and he then put her in touch with a Bus Buddy. Travel Training gave her the confidence she needed to travel on the bus.

CAC member Marilyn Scott shared that she has been a Bus Buddy for some time now. She takes people on all kinds of trips and has made friends doing so.

Bergkamp provided an update on the DAL program. She shared a story about her father who lives in a skilled nursing facility and uses DAL. He is unable to travel on his own due to memory loss and compounding health issues. She reiterated that the ADA wanted to make sure to catch those people that would otherwise fall through the cracks. The DAL applications are online and it is a shared ride service. Staff processes applications within 21 days and if someone is denied there is an appeals process. Reasons for DAL eligibility include client can't board, ride or exit a ramp equipped bus without assistance; or needs to use a ramp but can't because it can't be deployed safely at their bus stop; or has a disability that prevents travel to and from a bus stop under certain conditions. There are DAL eligibility categories including unconditional; conditional; or temporary. Currently DAL has just over 3,100 eligible clients; and they received 980 applications in 2016. Of those 82% received full eligibility; 1% conditional; 16% temporary; and 1% were ineligible. Staff conducted 31 functional assessments where they take someone out on a mocked up bus route that starts at the OTC to determine eligibility. Staff also processed nearly 500 re-certifications. DAL usage for 2016 included 166,213 trips which represents a 3% increase on the year. On time performance is at an incredible 97%. Total phone calls were 85,000, and staff received a 95% customer satisfaction rating from Moore & Associates. Nationwide 70% of paratransit services saw an increase in their ridership and 45% have programs like Travel Training.

Bergkamp shared information on the 2016 Travel Training cost avoidance total. Approximately 5,900 trips were diverted to fixed route through travel training. The cost difference between DAL and fixed route is \$43.00. The total cost avoidance is approximately \$253,700. As demand increases DAL hits a tipping point. This helps alleviate some of that and creates a little bit more room.

Bergkamp answered questions.

Scott - remarked coordination with other transportation agencies allows you to get down to Centralia.

Chong - asked how people get to the functional assessments down at the OTC.

Bergkamp - responded that staff provides transportation to and from the assessment.

Chong - asked how the average cost per ride is calculated.

Bergkamp - replied it is based on a formula of several costs including fuel; the driver; maintenance; insurance; etc. Think of it as similar to the cost of a taxi or Uber.

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Bergkamp – gave a shout out to Paul and the amazing job his crew does in keeping vehicles maintained and on the road.

Diedrick – asked if anyone had heard about the legislator proposing that DAL should be available for everyone over 70.

Bergkamp – remarked that other counties do more of a dial-a-ride type service and the type of service is dependent on the specifics of the county. Mason County does it because it is so rural. Here we have such a great fixed route system. She has heard through some seniors that there is some stigma about needing the paratransit vehicle so they prefer to ride the fixed route bus.

O'Connell – added she has been on the committee for many years and it is great to hear how focused the agency is on the people. For the community to understand this takes a lot of education. It makes her proud to talk about it and tell the story.

Zenki – indicated she testified in support of the proposed legislation and transportation has become a love of hers. Most people don't think much about it until you become disabled and can't get around. Then transportation becomes as vital as housing and food. But to make it available to everyone over 70, when some don't need it doesn't make sense. But those that do need it, it can give people back their independence. Intercity Transit drivers are the best drivers in the world. Every aspect of this service is outstanding.

Scott – added she is 74 and doesn't need DAL.

Chong – inquired about out of county DAL transportation.

Bergkamp – responded when you book a ride staff will coordinate with neighboring agencies to provide the entire trip.

Scott – added Bus Buddies will go with you too.

Bergkamp – indicated if most of the trip can be done on fixed route it is a lot easier and a lot faster. It can be done in conjunction with DAL.

Chong – remarked some of the drivers are not so helpful with his fare. Maybe a Bus Buddy could help with that.

VanderDoes – inquired about the half hour pick up window for DAL.

Bergkamp – responded if clients have a doctor appointment at 10, staff tries to find a pick up in the 9 hour. The software system creates an ETA. Staff uses an hour to an hour and a half for the doctor appointment to schedule the pick-up time.

Zenki – remarked that in the 5 years she has been using the service they have only been late once. The wait is not that big of a deal.

CONSUMER ISSUES

Intercity Transit Citizen Advisory Committee

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- *Wright* – shared an incident at the OTC where a woman was being treated by fire fighters/EMT's and they left her on the bench. She then boarded the bus on route #13. She then had another medical emergency, fell on him and hit the wheel well. He inquired if there was some sort of protocol for allowing passengers in medical distress back on the bus.

Bergkamp – indicated the driver probably called the incident in to dispatch. And there are a lot of moving parts in that scenario. It does give rise to some additional conversation.

O'Connell – added that Wright could call it in to Intercity Transit as well. Agency staff does a lot of work on these situations behind the scenes that riders don't see.

REPORTS

- **TRAIL** - provided the report from the January 18, 2017, Work Session – the Authority received a presentation from Michael Cade on the Thurston County Economic Alliance; and a presentation on the Short/Long Range Plan and Community Conversation; and 2017 Procurement Project Overview.
- **EULER** - provided the report from the February 1, 2017, Regular Meeting – including the information on the highlights in the packet; Paul introduced two new employees; the Authority held elections for chair and vice chair; they voted twice and both times it was a tie. They consulted their attorney and he said they have to keep voting until there is not a tie. Jeff Gadman withdrew his name and then Debbie Sullivan was unanimously elected as chair. Karen Messmer elected as vice-chair. They also agreed to another legal contract for Dale Kamerrer for a very reasonable \$215/hr. Paul spoke about an electric bus that was onsite for a test ride. They continue to have battery range issues and are still lacking power on the freeway.
- **BERGKAMP** - provided the General Manager's report in Ann's absence including as part of the legislative agenda, Intercity Transit has been advocating for additional sales tax authority, funding for the Pattison Street Facility Rehabilitation and Expansion Project and funding for the operation of the DASH.

House Bill 1410 and Senate Bill 5288 allow the ability, with a vote of the community, to go beyond the current 9/10th of 1% sales tax authority adding 3/10th of 1%. The agency is currently at 8/10th of 1%. House Bill 1410 passed out of the Finance Committee with a 7-3 vote. Nathaniel Jones (Mayor ProTem City of Olympia) Bud Blake (County Commission), Michael Cade (Economic Development Council), Larry Watkinson (past CAC and ITA), and CAC members Lin Zenki and Walter Smit all testified. Please give a big shout out to Lin and Walter they did a fantastic job. It's heading to the House Transportation Committee for a hearing and then hopefully a vote. The hearing will likely be scheduled for Monday, February 20 or Tuesday, February 21 at 3:30pm. Staff is asking Representative Clibborn, who is the Chair of House Transportation, how she wants staff to move forward with testimony. She was in favor of passing it along without a hearing in Transportation so staff is feeling fairly confident. The Senate companion bill passed out of the Senate Transportation Committee with a 9-2 vote and is heading to the Senate Rules Committee. No testimony is taken at Rules and staff doesn't anticipate any issues. This is moving along quickly and successfully which the agency is thrilled about.

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The agency is getting a lot of support from some of our local legislators. If you get a chance, thank Representatives Doglio, Dolan and Senator Hunt, who sponsored the bills. And if you get a chance, encourage Representatives Wilcox, Barkis, Griffey and MacEwen as well as Senators Sheldon and Becker to show their support for this bill. If you are unfamiliar with how to do that, CAC member Peter is really familiar with the process and can help you make a request that will be most impactful to each of these representatives.

Staff submitted two Regional Mobility Grant (RMG) applications to WSDOT that scored first and tenth in the statewide competitive grant process. The agency has applications for northbound commuter service and funding for the Pattison Street project (grants for 609 and 592 service expires the end of June). While the grant applications fall well within the funding established for the RMG program, what gets in the budget is at the discretion of the Legislature. Staff is following this closely to insure projects stay in the budget.

In addition to the Regional Mobility Grant, the agency is asking for \$5 million for the Pattison Street project. The first phase of the project is beginning this summer with the decommissioning of old underground fuel storage tanks, installing new tanks, upgrading the lubricants room in maintenance and adding parking. This is approximately a \$9 million dollar investment. The next phase, total design and build out are estimated at \$30 million. The hope is to gain state support in an incredibly tight state budget to leverage scarce federal dollars.

The agency is also asking the State for \$350,000 to support half of the operating costs of DASH service. The City of Olympia and the State, along with Intercity Transit used to each fund a third of the service. Budgets got tight and the city and the state eliminated it from their budget. We are asking the state to step up.

Staff has been active with a variety of activities around town. The agency supported the Lacey Loves to Read event providing free rides and a bus on site so families could read Last Stop on Market Street (which is about a boy on the bus and all the people he meets). Staff also attended the Yelm community Schools Resource Night.

NEXT MEETING: March 20, 2017.

ADJOURNMENT

It was M/S/A by O'CONNELL and CLARK, D. to adjourn the meeting at 7:26 pm.

**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA ITEM NO. V-A
MEETING DATE: March 20, 2017**

FOR: Citizen Advisory Committee

FROM: Carolyn Newsome, Vanpool Manager, 705-5829

SUBJECT: GO Lewis-McChord Update

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- 1) **The Issue:** Show video and discuss partnership with Pierce County, Pierce Transit, Thurston Regional Planning Council and Intercity Transit promoting the new GOVanpools and GOBike programs available on the base.
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- 2) **Recommended Action:** For information and discussion only.
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- 3) **Policy Analysis** Assisting JBLM with a multimodal transportation program supports the Transit Development Plan's goal of strengthening partnerships with local agencies and groups by assisting them in meeting their need for group transportation.
-
- 4) **Background:** Thurston Regional Planning Council (TRPC) received a discretionary grant from the Federal Highway Administration (FHA) to promote Commute Trip Reduction at JBLM.
- The GO Lewis-McChord program is a result of the collaboration between TRPC, Pierce County, Intercity Transit and Pierce Transit. These videos represent a targeted marketing and incentive campaign aimed at adding new commuters to existing vanpools and forming new vanpools on JBLM.
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- 5) **Alternatives:** N/A.
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- 6) **Budget Notes:** N/A
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- 7) **Goal Reference:** Goal #1, *"Assess the transportation needs of our community.* Goal #4, *Provide responsive transportation options."*
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- 8) **References:** N/A.

**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA ITEM NO. V-B
MEETING DATE: March 20, 2017**

FOR: Citizen Advisory Committee

FROM: Erin Pratt, 705-5831

SUBJECT: Village Vans 2016 Program Update

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- 1) **The Issue:** Provide a 2016 Status Report.
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- 2) **Recommended Action:** Information and discussion only.
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- 3) **Policy Analysis:** At least annually, staff provides the Authority and Citizen Advisory Committee status reports on various programs the agency provides.
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- 4) **Background:** The concept of the Village Vans Program developed during collaboration of over 40 community human service organizations in the late 1990's. These groups participated in research activities to identify gaps in services to families with low or no income for reaching economic independence. In Intercity Transit's continuing quest to provide better, more reliable and innovative services, this organization took leadership in developing an effective and efficient program to help close the transportation gap.

The service, which began in February 2002, continues today facilitating access to work support activities and other necessary locations. In 2004, staff designed a Customized Job Skills Training program that doubles Village Vans' important impact by using eligible volunteer Drivers and Administrative Assistants who receive current work experience, job search coaching and skill building instruction. Passengers are able to travel to critical resources and volunteers receive significant support in advancing their professional development in reaching their employment goals.

Through an on-going assessment of transportation needs of low income citizens and quality customer care, Village Vans provides a responsive and innovative service that facilitates customer transitions to economic independence. Employed families contribute to the economic and social sustainability of our community through enhanced stability and health with less demand on limited human service resources.

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- 5) **Alternatives:** N/A.

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- 6) **Budget Notes:** Intercity Transit was one of 19 agencies in the nation to receive the Innovative Public Transportation Workforce Development Grant (Ladders of Opportunity Initiative) for \$200,000. This is a 50% matching grant.
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- 7) **Goal Reference:** **Goal 1:** *“Assess the transportation needs of our community throughout the Public Transportation Benefit Area.”* **Goal 2:** *“Provide outstanding customer service.”* **Goal 4:** *“Provide responsive transportation options within financial limitations.”*
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- 8) **References:** N/A.
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**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA ITEM NO. V-C
MEETING DATE: March 20, 2017**

FOR: Citizen Advisory Committee

FROM: Dennis Bloom, 705.5832

SUBJECT: Update on Service Reductions for Routes ST 592 and IT 609

1) **The Issue:** The WSDOT Regional Mobility Grants that support Routes 592 and 609 are coming to a close on June 30, 2017. Staff has proposed the routes be eliminated.

2) **Recommended Action:** Presentation and discussion.

3) **Policy Analysis:** The Authority must approve service proposals that change a route/service by over 10%.

4) **Background:** Intercity Transit began two 'demonstration' routes on September 30, 2013, with 80% funding assistance from two WSDOT Regional Mobility Grants. One was the extension of Sound Transit's Route 592 to Olympia/Lacey from their regular DuPont to Seattle service (\$1.1M Operating). The second was Intercity Transit Route 609, service between Tumwater and Lakewood (\$2.4M Operating/\$1.7M Capital).

These demonstration routes have been used to evaluate market feasibility and the need for new Express service from Tumwater and Olympia to regional bus and rail connections in Pierce County and Seattle. While there are specific trips within each of the route schedules that have ridership, overall, both routes have not performed well. The following matrix provides a quick summary:

Route ST 592: Olympia-DuPont	Route 609: Tumwater - Lakewood
Trips/day: 12 (6 AM/NB - 6 PM/SB)	Trips/Day: 21 (10 NB - 11 SB)
Service Hrs./Day: 9.82/Month: 208.68	Service Hrs./Day: 27.33/Month: 510.22
Service Miles/Day: 352.9	Service Miles/Day: 677.4
Avg. Boardings/Trip: 6.3 (2016)	Avg. Boardings/Trip: 4.6 (2016)

While we have adjusted schedules, surveyed riders and promoted the service, ridership over the past couple of years does not meet minimum service standards, nor is Intercity Transit's current operating budget sufficient to continue operating them. The grants expire June 30, 2017.

In anticipation of these grants ending, staff applied for a new Regional Mobility Grant to add 13 trips on Route 612, service between Olympia/Lacey and Tacoma/Lakewood. Some of the proposed trips are closely aligned to current Route 609 trips that have higher than average ridership. We anticipate this can help lessen the impact of the route loss. The added trips will also help fill in mid-day service gaps that currently exist in the weekday Express service schedule. We understand from WSDOT that our proposal is currently ranked to be funded, awaiting Legislative approval. We are hopeful that grant funding will be in place as early as July 2017.

No additional grant funding is available for the Route ST 592 extension. However, Sound Transit will continue to operate their ST 592 service between DuPont, Lakewood and Seattle.

Public notice and information about the proposed service reductions have been included in the current March Rider News, in the new Transit Guide (effective March 12, 2017) and posted on our website. In addition, Vanpool staff has ridden a number of Route 609 trips to inform riders of the potential loss in service as well as the potential of new 612 service pending legislative approval. They have also provided information about incentives for vanpooling and opportunities to form carpools as an option to their current bus commute.

The Transit Authority has set April 19th for a public hearing. Requested action for the Authority is currently scheduled for May 3, 2017. Staff anticipates implementing changes to Express service on July 2, 2017.

-
- 5) **Alternatives:** N/A.
-
- 6) **Budget Notes:** Additional vehicle service hours are currently not identified in the 2017 Budget or Strategic Plan. Any additional service hours, if needed, would require a budget adjustment.
-
- 7) **Goal Reference:** Goal#4: *"Provide responsive transportation options within financial limitations."*
-
- 8) **References:** *Proposed Express Service Changes – July 2017.*
Additional handouts will be provided at the meeting.

Express: Weekday Northbound

Public Comment Invited: Express Route 609



Intercity Transit wants to hear from you about the completion of this demonstration service, how these changes might impact your

use of Intercity Transit services, and gather information on possible future adjustments to our Olympia Express service. The public is invited to comment and/or attend a public hearing at our Transit Authority meeting scheduled for Wednesday, April 19, 5:30 p.m., 526 Pattison St. SE, Olympia, WA

If you need special accommodations at the hearing, please call 360-705-5860 3 days prior to the hearing.

Other Ways to Comment

- Email: tellus@intercitytransit.com
- Comment line: 360-705-5852
- Mail: Public Comment - Intercity Transit
PO Box 659, Olympia, WA 98507

Comments must be received by 4 p.m. April 19, 2017 to be considered.

Look for Route Number	Tumwater: Labor & Industries	Tumwater: Israel & Nikolas	Olympia Transit Center / Bay M	Olympia: Capitol & 11th	Lacey Transit Center / Bay L	Lacey: Martin Way P&R	Lacey: Hawks Prairie P&R	Lakewood Station	Lakewood: SR512 P&R	Tacoma Dome Station - Zone G	Tacoma 10th & Commerce
	1	2	3	4	5	6	7	8	9	11	12
605	---	---	---	---	---	5:15	---	5:37*	5:40*	5:55*	6:05
609	5:00	5:04	---	---	---	---	5:22	5:47*	5:50	---	---
612	---	---	---	---	---	5:25	---	5:47	5:50	6:05	6:15
605	---	---	---	---	---	5:40	---	6:02*	6:05*	6:20*	6:30
609	5:30	5:34	---	---	---	---	5:52	6:17*	6:20	---	---
605	---	---	5:40	5:44	5:55	6:00	---	6:27*	6:30*	---	6:50
609	6:00	6:04	---	---	---	---	6:22	6:47*	6:50	---	---
605	---	---	6:10	6:14	6:25	6:30	---	6:57*	7:00*	---	7:20
605	---	---	6:30	6:34	6:45	6:50	---	7:17*	7:20*	---	7:40
609	7:20	7:24	---	---	---	---	7:42	8:12*	8:15	---	---
605	---	---	7:35	7:39	7:50	7:55	---	8:22*	8:25*	---	8:45
609	7:50	7:54	---	---	---	---	8:12	8:42*	8:45	---	---
605	---	---	9:00	9:04	9:15	9:20	---	9:47*	9:50*	---	10:10
612	---	---	9:45	9:49	10:00	10:05	---	10:27	10:30	10:45	10:55
605	---	---	10:30	10:34	10:45	10:50	---	11:17*	11:20*	---	11:40
612	---	---	11:15	11:19	11:30	11:35	---	11:57	12:00	12:15	12:25
603	---	---	12:00	12:05	---	---	---	12:42*	12:45*	1:00*	1:10
612	---	---	12:45	12:50	---	---	---	1:27	1:30	1:45	1:55
603	---	---	1:30	1:35	---	---	---	2:12*	2:15*	2:30*	2:40
609	2:05	2:09	---	2:20	---	---	2:33	3:07*	3:10	---	---
612	---	---	2:15	2:20	---	---	---	2:57	3:00	3:15	3:30
609	2:35	2:39	---	2:50	---	---	3:03	3:37*	3:40	---	---
603	---	---	3:00	3:05	---	---	---	3:42*	3:45*	4:00*	4:10
612	---	---	3:45	3:50	---	---	---	4:27	4:30	4:45	4:55
603	---	---	4:05	4:10	---	---	---	4:57*	5:00*	5:15*	5:25
612	---	---	4:15	4:20	4:35 ^A	---	---	5:12*	5:15*	5:30*	5:40
609	4:10	4:14	---	4:25	---	---	4:38	5:12*	5:15	---	---
603	---	---	4:35	4:40	---	---	---	5:27*	5:30*	5:45*	5:55
609	4:40	4:44	---	4:55	---	---	5:08	5:42*	5:45	---	---
603	---	---	5:05	5:10	---	---	---	5:57*	6:00*	6:15*	6:25
609	5:20	5:24	---	5:35	---	---	5:48	6:22*	6:25	---	---
603	---	---	5:35	5:40	---	---	---	6:17*	6:20*	6:35*	6:45
603	---	---	6:30	6:35	---	---	---	7:12*	7:15*	7:30*	7:40
603	---	---	7:30	7:35	---	---	---	8:07*	8:10*	8:25*	8:35

* These are estimated times. Arrival times may vary slightly depending on traffic conditions.

Buses will proceed on arrival to the next timepoint. This may be before the time shown on our schedule.

Light = AM **Bold = PM**

X:XX = Existing Trips

X:XX = Proposed Trips to be eliminated

X:XX = Proposed New Trips

Express: Weekday Southbound

There is some positive news. Intercity Transit has applied for new state grant funds that, if awarded, will be used to specifically fund additional trips on Route 612, service between Olympia/Lacey and Tacoma/Lakewood. Some of the new trips are similar to Route 609 trips that have better ridership on them. This could lessen the impact of the service reduction. If these new grant funds are awarded, the new trips could be added to the schedule as early as July 2017.

The 'draft' schedules for north and south bound Express service are included here as initial proposed changes for July. These may be updated as we consider schedule options.

Look for Route Number	Tacoma 10th & Commerce - Zone D	Tacoma Dome Station - Zone C	Lakewood: SR512 P&R	Lakewood Station	Lacey: Hawks Prairie P&R	Lacey: Martin Way P&R	Lacey Transit Center / Bay L	Olympia: Capitol & 11th	Olympia Transit Center / Bay M	Tumwater: Israel & Nikolas	Tumwater: Labor & Industries
	12	11	9	8	7	6	5	4	3	2	1
612	---	5:27	5:45	5:47	---	---	6:17	6:25	6:30	---	---
609	---	---	5:57	5:59	6:20	---	---	6:35*	---	6:50*	6:55
609	---	---	6:27	6:29	6:50	---	---	7:05*	---	7:20*	7:25
603	6:10	6:17	6:35	6:37	---	---	---	7:15*	7:20	---	---
612	6:30	6:37	6:55	6:57	---	---	7:27	7:35	7:40	---	---
609	---	---	6:57	6:59	7:20	---	---	7:35*	---	7:50*	7:55
603	6:45	6:52	7:10	7:12	---	---	---	7:50*	7:55	---	---
612	6:50	6:57	7:15	7:17	---	---	7:48^	---	---	---	---
603	7:05	7:12	7:30	7:32	---	---	---	8:10*	8:15	---	---
603	7:35	7:42	8:00	8:02	---	---	---	8:40*	8:45	---	---
609	---	---	8:22	8:24	8:45	---	---	9:00*	---	9:15*	9:20
603	8:05	8:12	8:30	8:32	---	---	---	9:10*	9:15	---	---
609	---	---	8:52	8:54	9:15	---	---	9:30*	---	9:45*	9:50
603	9:05	9:12	9:30	9:32	---	---	---	10:10*	10:15	---	---
603	10:30	10:37	10:55	10:57	---	---	---	11:35*	11:40	---	---
612	11:10	11:17	11:35	11:37	---	12:05	12:07	12:15	12:20	---	---
603	11:55	12:02	12:20	12:22	---	---	---	1:05*	1:10	---	---
612	12:40	12:47	1:05	1:07	---	1:35	1:37	1:45	1:50	---	---
605	1:25	1:32	1:50	1:52	---	2:20*	2:27*	2:35*	2:45	---	---
612	2:15	2:22	2:40	2:42	---	3:10	3:12	3:20	3:25	---	---
609	---	---	3:00	3:02	3:20	---	---	3:35*	---	3:50*	4:00
609	---	---	3:30	3:32	3:50	---	---	4:05*	---	4:20*	4:30
605	3:10	3:17	3:35	3:37	---	4:05*	4:12*	4:20*	4:30	---	---
609	---	---	4:05	4:07	4:25	---	---	4:40*	---	4:55*	5:05
612	3:50	3:57	4:15	4:17	---	4:50	4:52	5:00	5:05	---	---
605	4:30	4:37	4:55	4:57	---	5:30*	5:40*	5:50*	6:00	---	---
609	---	---	5:25	5:27	5:50	---	---	6:10*	---	6:25*	6:30
612	5:15	5:22	5:40	5:42	---	6:10	6:12	6:20	6:25	---	---
605	5:30	5:37	5:55	5:57	---	6:25*	6:35*	6:45*	6:55	---	---
609	---	---	6:00	6:02	6:20	---	---	6:35*	---	6:50*	7:00
605	5:50	5:57	6:15	6:17	---	6:45*	6:55*	7:05*	7:15	---	---
609	---	---	6:30	6:32	6:50	---	---	7:05*	---	7:20*	7:30
605	6:10	6:17	6:35	6:37	---	7:00*	7:07*	7:15*	7:25	---	---
605	6:40	6:47	7:05	7:07	---	7:30*	7:37*	7:45*	7:55	---	---
605	7:10	7:17	7:35	7:37	---	8:00*	8:07*	8:15*	8:25	---	---
605	8:00	8:07	8:25	8:27	---	8:50*	8:57*	9:05*	9:15	---	---
605	8:50	8:57	9:10	9:12	---	9:35*	9:42*	9:50*	10:00	---	---

* These are estimated times. Arrival times may vary slightly depending on traffic conditions.

Buses will proceed on arrival to the next timepoint. This may be before the time shown on our schedule.

Light = AM **Bold** = PM

X:XX = Existing Trips

X:XX = Proposed Trips to be eliminated

X:XX = Proposed New Trips

Cash in on Your Commute!

Help us Get a New Vanpool Started

- You get a **\$50 gift card** for every rider you recruit to the new van.
- Each rider in a new vanpool gets **their first month free** or a **\$100 gift card**.

Intercity Transit Vanpool Services

360.786-8800 or 1.866.330.7033

vans@intercitytransit.com

visit intercitytransit.com

**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA ITEM NO. V-D
MEETING DATE: March 20, 2017**

FOR: Citizen Advisory Committee

FROM: Dennis Bloom, Planning Manager, 705.5832

SUBJECT: Community Conversation Update

-
- 1) **The Issue:** Provide an update and seek CAC input on draft outreach effort - a "community conversation" - to engage broad public participation in identifying and setting future priorities for Intercity Transit.
-
- 2) **Recommended Action:** Information and discussion.
-
- 3) **Policy Analysis:** This overall project is to help oversee and direct the agency's efforts to develop, maintain and improve services including a significant public involvement process for considering future services, priorities and the resources needed to accommodate those efforts.
-
- 4) **Background:** Intercity Transit has engaged JRO (Jason Robertson and Co.) to work alongside the ITA, the CAC and staff to lead a multi-phase public outreach effort to engage stakeholders and the public for a "Community Conversation."
- Staff will present a status update on the overall schedule, including coordination with the Short and Long Range planning effort and updates on the initial outreach elements and strategies. The dialogue will include a review of the draft website layout, Rider Guide summary, draft factsheet, and "Idea Card" for review. Staff will also be seeking input and feedback on a number of planned engagement tasks.
-
- 5) **Alternatives:** N/A.
-
- 6) **Budget Notes:** Project budgeted for 2017.
-
- 7) **Goal Reference: Goal #1:** *"Assess the transportation needs of our community throughout the Public Transportation Benefit Area."*
-
- 8) **References:** Community Conversation branding in transit guide and Idea Card.

TRANSIT GUIDE

EFFECTIVE
MARCH 12, 2017



Join the
Conversation



Intercity Transit Road Trip
...Get on board
See page 57

What's New

Effective March 12, 2017

Route 12: Leaves OTC 5 minutes earlier to improve on-time performance and transfers

Route 13: Leaves OTC 5 minutes later to improve on-time performance and transfers

Routes 43 and 68: Leave Tumwater Sq. 1 minute later to improve transfer connections

Route 620: Tacoma Mall station stop moved to Bay L (on-street pullout)

Express Service: Routes ST 592 & IT 609

- State funding and service for these two demonstration routes will end in June 2017.
- Potential state funds to replace Route 609 trips with other Express trips awaiting approval later this year.
- Look for public comment opportunities and detailed information about proposed changes in the 'Rider News' and on our website.

Intercity Transit Road Trip ...Get on board

Let's Move Forward Together

Your feedback can help Intercity Transit define an effective, efficient, and sustainable public

transportation system now and over the next 25 years.

See page 57 for more information.





Intercity Transit Road Trip... Get on Board!

Let's Move Forward Together

That's right, we're headed into the future and we've saved you a seat. Intercity Transit takes great pride in operating one of the premier public transportation systems in the nation. We know success comes from listening to the people we serve.

Join the Intercity Transit Road Trip to talk about the future of transportation in and around Thurston County. Your ideas can help us remain effective, efficient, and sustainable now and for years to come.

- What services or features would you like Intercity Transit to continue providing? What do you rely on?
- How can we make our current system work better or easier?
- What's your vision for the public transportation system in 2040?

We'll have Road Trip input opportunities that work for you:

- Surveys
- Idea Boxes (at transit centers, libraries, schools, etc.)
- Community Forums
- Email roadtrip@intercitytransit.com
- Person-on-the-street (or bus) interviews
- ...and more

For updates, schedules and more information, visit www.itroadtrip.net, email roadtrip@intercitytransit.com or stop by the office anytime!

IDEA CARD

Intercity Transit Road Trip – Moving Forward Together (LOGO – Transit Ted?)

Intercity Transit takes pride in maintaining an efficient, sustainable and affordable public transportation system. But we need your help to be even better. Please take a moment to share your personal vision for the future of public transit in Thurston County. To learn more, visit intercityroadtrip.net.

1. What current services or features would you like Intercity Transit to continue or enhance?

2. What else can Intercity Transit do to help get people where they're going?

3. What's your #1 priority or big idea for the future of our public transportation system?

Yes! I would like to receive project updates and be entered to win a prize.

Name: _____ Email: _____

IDEA CARD

Intercity Transit Road Trip – Moving Forward Together (LOGO – Transit Ted?)

Intercity Transit takes pride in maintaining an efficient, sustainable and affordable public transportation system. But we need your help to be even better. Please take a moment to share your personal vision for the future of public transit in Thurston County. To learn more, visit intercityroadtrip.net.

1. What current services or features would you like Intercity Transit to continue or enhance?

2. What else can Intercity Transit do to help get people where they're going?

3. What's your #1 priority or big idea for the future of our public transportation system?

Yes! I would like to receive project updates and be entered to win a prize.

Name: _____ Email: _____

**INTERCITY TRANSIT
CITIZEN ADVISORY COMMITTEE
AGENDA ITEM NO. V-E
MEETING DATE: March 20, 2017**

FOR: Citizen Advisory Committee

FROM: Dennis Bloom, Planning Manager, 705.5832

SUBJECT: Interlocal Agreement - Summer Youth Pass Program

-
- 1) **The Issue:** To participate in a multi-agency Summer Youth Pass program available throughout five transit districts.

 - 2) **Recommended Action:** Authorize the General Manager to enter into an Interlocal Agreement with Clallam, Grays Harbor, Jefferson and Mason transit systems to coordinate and support the use of a Summer Youth Pass program from 2017 through 2019.

 - 3) **Policy Analysis:** This program does not change Intercity Transit's fare structure. The intent is to promote and grow youth ridership.

 - 4) **Background:** Four transit systems- Clallam, Grays Harbor, Jefferson and Mason- requested we participate in their Summer Youth Pass program. The single pass, coordinated among the five agencies, would be in addition to the existing pass options and allow for a single youth pass that would be accepted without a transfer or upgrade between participating systems.

Grays Harbor and Mason currently have connecting service with Intercity Transit at the Olympia Transit Center as well as service connections along Harrison Avenue in Olympia. The other systems have connecting services on the Peninsula. Providing a single summer youth pass, accepted by the five transit agencies, creates a great opportunity to provide youth riders a reduced fare to travel throughout the Peninsula region, whether visiting family, friends or possible work opportunities. The cost of the regional three month Summer Youth Pass will be \$20. Intercity Transit's current monthly Youth Pass is \$15 per month. The \$25 cost difference over the summer period would represent a 55.5% savings over purchasing three monthly passes for the same period.

Intercity Transit offered a local Summer Youth Pass through the summer of 2006. At that time the monthly pass cost \$20 and the three month Summer Youth Pass cost \$30, which represented a 50% savings. In March 2006, the ITA lowered the

monthly youth pass from \$20 to \$12.50. Although the summer youth pass still represented a savings, summer pass sales went from 540 in 2005 to 443 in 2006.

Under this new cost structure, total Youth Pass sales for a regular monthly pass increased from 2,344 in 2005 to 4,130 in 2006 (+76%). Youth Pass sales in 2016 were 8,640 of which 1,629 are attributed to the three summer months.

This updated Summer Youth Pass provides us a renewed opportunity to reach out in our community to promote the benefits of public transportation to both our youth and their families. The Summer Youth Pass can open up access to programs and other summer activities throughout the region. We intend to actively promote the Pass within our own Walk & Roll program and through other marketing channels including social media. Staff will continue to monitor monthly pass sales and ridership throughout the year tracking and report back to the ITA.

5) **Alternatives:** NA

6) **Budget Notes:** Based on 2016 revenue for summer months, this new program potentially reduces Youth Pass sales by approximately \$13,000. However, if the volume of Summer Youth Pass sales increases over the monthly average of current pass sales, we will see an increase in ridership and potentially less loss revenue.

7) **Goal Reference:** Goal#1: *"Assess the transportation needs of the community."*

8) **References:** N/A

Authority Meeting Highlights
a brief recap of the Authority Meeting of March 1, 2017

Action Items

Wednesday night, the Authority:

- Authorized the General Manager to enter into a five-year lease with Preferred Business Solutions for twelve multifunctional printer devices.
- Scheduled a public hearing for April 19, 2017, at 5:30 p.m. to receive public comments on the elimination of Routes ST 592 Extension and IT Route 609.
- Adopted Resolution 01-2017, amending the Intercity Transit Cafeteria Plan to allow new employee-paid healthcare options and maintain the ability to use untaxed earnings for these benefits.
- Received an update on the Community Conversation, presented by Jason Robertson, Communications and Outreach Consultant.

Other Items of Interest:

- Congratulated Cindy Fisher, promoted to Village Vans Supervisor.
- Bid farewell to Authority member, Councilmember Jeff Gadman, who served on the Intercity Transit Authority Board since February 2014.
- With the departure of Councilmember Gadman, Councilmember Sullivan will represent Intercity Transit as Alternate on the Thurston Regional Planning Council.
- January 2017 sales tax revenue from November is at 8.53%.
- There are 179 active vanpool groups.
- The Vanpool staff attended a hiring event for Medline, a medical products distributor opening a new facility in northeast Lacey in late summer. Plans are in the works to start 3 or 4 vanpools to get employees from Thurston County to the current worksite in Sumner.
- Staff met with the hiring managers for Overstock.com to assist them in setting up a vanpool employee benefit. A customer care call center is opening in Satsop in the spring and 150 new jobs are expected to draw employees from surrounding communities, including Thurston County.
- Vanpool customers increased use of online payments. Baseline in November 2016 was 26% of total receipts; February 2017 43% of fares were paid online.

- Intercity Transit will participate in the annual Transit Driver Appreciation Day on March 16. Management and staff will provide treats at the Olympia Transit Center starting at 9 a.m. All are welcome.
- Intercity Transit joined the South Sound Military Partnership. Vanpool Manager, Carolyn Newsome will give a presentation at the Military Affairs Forum of the Tacoma-Pierce Chamber on the GoLewis-McChord promotion on Wednesday, March 8, 2017.
- HB 1410 came out of the Transportation Committee on a 15-9 vote. The bill moved to the Rules Committee so it is eligible for a vote on the floor.
- SB 5288 has been in the Rules Committee and needs one more “bump” to be eligible for a vote on the floor. Senator Liias representing Snohomish made the first pull. Intercity Transit is hoping Senator Sheldon will pull it to the floor for a vote.
- Intercity Transit met all deadlines to submit both a capital budget request for the Pattison Street expansion and the Transportation budget requests. They were submitted by Representatives Doglio and Dolan and Senators Becker, Hunt and Sheldon.
- Maintenance Manager, Paul Koleber, will participate in this years Leadership Thurston County program.

Pat Messmer
Prepared: March 2, 2017

CITIZEN ADVISORY COMMITTEE ATTENDANCE RECORD

CAC		2	3	4	5	6	7	8	9	10	11	12	1	2	
Members		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	
Leah	Bradley	Absent	Absent			Absent			Absent			MEETING CANCELLED	Absent	Absent	
Jan	Burt				Absent		Absent								
Mitch	Chong			Absent				Absent	Absent						
Billie	Clark				Absent	Absent								Absent	
Denise	Clark	Absent				Absent		Absent	Absent					Absent	
Jonah	Cummings														
Peter	Diedrick														
Ursula	Euler								Absent	Absent					
Tim	Horton														
Marie	Lewis														
Joan	O'Connell				Absent	Absent									
Ariah	Perez	Absent	Absent	Absent		Absent	Absent		Absent	Absent				Absent	Absent
Sue	Pierce														
Marilyn	Scott														
Carl	See	Absent							Absent						
Walter	Smit					Absent		Absent						Absent	
Victor	VanderDoes							Absent							
Michael	Van Gelder					Absent	Absent								
Austin	Wright														
Lin	Zenki					Absent		Absent			Absent		Absent		

= Joint meeting does not count against required meeting attendance